

Our vision

UNIQA is the promise for a better life.

We will be the **best service provider for safety, health and prevention** in people's lives.

Our ambition

We want to increase the impact of all our projects and translate the high investments that we will continue to make in the coming years faster and better into **customer satisfaction, growth and earnings**.

Focus on:

- Increase **service quality**
- Strengthen **new business models**



Focus on:

- Increase **technical excellence**
- Drive **profitable growth**

Focus on:

- Enable **group wide collaboration**
- Shape a **culture** that promotes **resilience, learning and adaptability**

Our Guiding Principles

Customer first

We are **relentlessly focused** on the needs of our customers.

Simplicity

We **take action** and learn from our mistakes.

Ownership

We **empower** each other to take responsibility.

Integrity

We **keep** our promises.

Community

We **collaborate** beyond conventional boundaries.