



living better together

## UNIQA Mission Statement

### Our identity

Our roots go back a long way: People have put their trust in us and insured themselves with us since 1811. Our mission has remained unchanged ever since then: **Risks that the individual cannot carry alone are spread across the shoulders of the community.** UNIQA is the custodian of this risk community and the core of what we do is to use this collective power to protect the individual.

### Our vision

**UNIQA is the promise for a better life..**

We will be the **best service provider for safety, health and prevention** in people's lives.

### Our mission: our currency is trust, more than ever!

As custodians of a community of more than **17 million people in 14 European countries**, we offer private and corporate customers reliable and everyday services for a safe and healthy life. At the same time, we promote the **sustainable, responsible development of our society** and the **protection of our environment**.

This makes us, in times of uncertainty and global, socio-political and economic upheaval, more relevant than ever, and a **supportive partner**. Because what we sell to our more than 17 million customers is described by a single word: **trust!**

We employees in 14 European countries **are actively and powerfully shaping the future of UNIQA**. We share a passion for first-class service and our positive attitude in the world. Our **diversity strengthens us – together** we make UNIQA a place of personal development, growth and meaningful commitment.

### Our Guiding Principles

**Customer first**  
**Simplicity**  
**Ownership**  
**Integrity**  
**Community**

