

UNIQA Insurance Group AG

Group Economic Capital Requirement Report 2014

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1 Executive Summary

- The risk management approach of UNIQA Group is designed to add value by focusing on risk, return and revenue.
- The capitalization level of UNIQA Group is adequate and in line with the defined risk strategy.

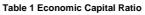
As an insurance company carrying on life, health and non-life business lines, UNIQA Group is exposed to various risks. The risks that require the highest portion of the risk capital are:

- Market Risk, especially spread risk due to assets backing long-term and saving products
- Underwriting Risks Non-Life, dominated by reserve risk in long-tail lines of business (Motor TPL, TPL) and by non-CAT premium risk in property lines of business
- Underwriting Risks Life, driven by Lapse and Expense Risk

Due to the high share of life business mainly in Austrian companies, the ongoing low interest rate environment is one of the main challenges for UNIQA Group. Interest Rate Risk, driven by the duration gap between assets and liabilities, and the margins achievable on traditional business with interest rate guarantees are key issues. These topics are one of the main fields of activity and measures in product development and ALM have been developed in order to manage the risk actively. Due to a high portion in traditional life business the management of the existing in-force book and the investment margins achievable are key issues. The Group's ALM activities resulted in a reduction of the duration gap between assets and liabilities and consequently the Interest Rate Risk itself.

Despite the difficult economic environment the solvency position has not decreased considerably in 2014. The Economic Capital Requirement (ECR) Quota is 150% as at year-end 2014 compared to 161% as at year-end 2013.

(in EUR millions)	2014	2013
Economic Capital Requirement	2,722	2,762
Own Funds	4,080	4,442
Economic Capital Ratio	150%	161%



The decrease of the ECR Quota is mainly driven by the decrease of Own Funds. On the other hand a moderate decrease of ECR was visible.

The decrease of Own Funds by EUR 362 millions is to a large extent driven by the increase of net technical provisions as is a consequence of the low interest rate environment and a higher risk margin due to increased Underwriting Risk exposure.

The decrease of ECR by EUR 39 millions is mainly driven by a higher risk mitigating effect due to deferred taxes. The approach for calculating this effect on group level now more accurately allows for the recognition of profits and losses between the individual business units where this is possible.

The following measures are defined to achieve a stable and sustainable development of the ECR Quota:

- Asset Liability Management (ALM)
- Steering life business in line with defined economic principles
- Continual portfolio management

The methodology for the calculation of Own Funds and ECR is based on the Commission Delegated Regulation (EU) 2015/35 of 10 October 2014 ("Level 2 Delegated Acts" or "Technical Specifications") and is described in section 8.

B&W Deloitte GmbH, Cologne has been retained to review the ECR methodology, assumptions and the derivation of the results as set out in sections 4, 5 and 6 of this report. They have not reviewed the Risk Strategy or Risk Management Framework. The scope and the results of this independent review are set out in section 0.

2 Risk Strategy – UNIQA Group

Risk Preferences

UNIQA clearly stated its preferences towards risk categories, where it is defined, which risks we are willing to take and which we want to avoid. Risks that we are willing and committed to take are Underwriting Risks in the Non-Life, Health as well as in the Life segment, since these build the core of the insurance business.

On the other hand, we want to avoid any risks that cannot be influenced by our business conduct and based on misconduct such as Operational, Strategic and Reputational Risks.

A medium preference is assigned to Market and Credit risk, since a controlled amount of risk has to be taken here to fulfill our obligations towards our customers. Still those risk categories are monitored closely with a profound limit system to avoid excessive risk loading. In order to achieve a more diversified risk profile it is UNIQA's aim to reduce the proportion of Market Risk.

Risk Appetite Statements

Capital – We aim to keep a regulatory Solvency ratio of at least 135% on Group and Business Unit level. When Solvency II comes into force this regulation with its requirements has to be fulfilled. We strive for an ECR Ratio of 150% to 160% in 2015 and in mid term of 170%.

Risk & Return – We aim to steer the overall portfolio development on an economic modelling basis. Quantitative results are part and input of product review, planning and steering processes.

Non-Life Underwriting Risk – We aim for a high diversification through a modern multiple line insurance approach in terms of serving a wide field of coverages for retail business and building up a selective corporate business portfolio. We seek a sound retail portfolio mix with an emphasis on profitable non-motor business. We have a clear profit testing process, proper underwriting guidelines and approval processes in place to ensure selective and prudent underwriting. By pooling our risks through UNIQA Re we aim to maximize the risk-adjusted profit via the use and target-oriented steering of diversification effects. Group wide Nat Cat cover contributes to optimize our reinsurance portfolio and to obtain a well-balanced risk return profile. We perform an analysis of our flood, wind, earthquake and hail exposures on a yearly base.

Health Underwriting Risk – Short term health products show excellent risk/return relations. Long term health is the major growth segment in mature markets. Cost inflation and regulatory changes are monitored closely. A clear profit testing process exists, based on our MCEV methodology, aiming to assure the profitability of our new health insurance products. It is required that new products achieve a minimum profit margin.

Life Underwriting Risk – We seek a sound balance between traditional life and unit-linked products in our life portfolio. We clearly focus on biometric risks. A clear profit testing process, based on our MCEV methodology, is implemented in order to assure the profitability of our new life insurance products, where a minimum profit margin is required.

Market Risk – We accept Market Risk to fulfill our obligations towards our customers. A stringent implementation of our Strategic Asset Allocation (SAA) process ensures an appropriate return to serve our promises towards our clients and limits our risk consumption to a required minimum. As a liability driven investor we aim to match our asset structure to our liabilities. We clearly want to optimize our Concentration, Interest Rate and Liquidity Risk. To assure the sufficiency of our risk capacity we evaluate their adequacy under stressed scenarios.

Credit Risk – We accept Credit Risk to fulfill our obligations towards our customers.

We manage our Credit and Counterparty Default Risk by a selective and prudent selection of counterparties. We set limits in our Credit Risk Policy.

Operational Risk – A clear Group Governance model, Group Compliance, Group (IT) Security and our internal control framework act together to limit operational risks exposures. Operational Risk contains a broad range of risks that are reported and monitored monthly in a heat map. Measures are implemented to manage our highest

risks and monitor those which are not in focus.

Strategic Risk - We review our business strategy at least on a yearly basis and challenge our assumptions regularly. We assess our long term options and risks regularly to assure an achievable and meaningful strategic process.

3 Risk Management Framework

Risk Management System, specifically its organisational structure and Risk Management process are described in the Risk Report part of UNIQA Group Report 2014 (Notes to the Group Financial Statements).

4 Own Funds

The economic balance sheet at Group level uses the accounting consolidation methodology and Own Funds are presented on a consolidated basis. The entities consolidated under UNIQA's economic balance sheet are the same entities consolidated under the Group's Consolidated Financial Statements under IFRS. The Group is treated as one entity and all intra-group transactions are eliminated for the determination of both Own Funds and Economic Capital Requirement.

4.1 Statement and Analysis of Change - Own Funds

From 2013 to 2014 the amount of the Own Funds decreased by EUR 362 million. The main reason for this is the decrease in interest rates which in turn leads to a higher increase in Best Estimate reserves than the increase in assets. This is due to the longer duration on the liability side. The decrease in Own Funds has been partially set off by writing profitable new business.

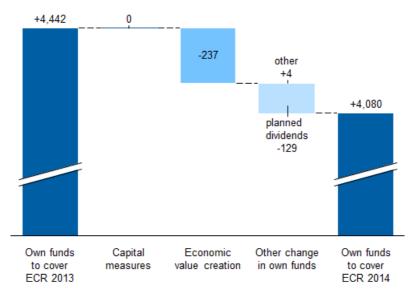


Figure 1 Development of Own Funds

According to Solvency II requirements, there are defined limits for the allowance of different capital classes. Tier 1 class is the capital of the highest quality and can be used to fully cover the Economic Capital Requirement. The composition of Own Funds is similar to last year's composition. The portion of Tier 1 capital is 85%. The amount of subordinated liabilities is significantly below the defined limits. Consequently all of the Own Funds can be used to cover the economic capital requirement.

	2014		2013	
Position	(in EUR millions)	in %	(in EUR millions)	in %
Tier 1	3,480	85%	3,842	86%
Subordinated Liabilities	600	15%	600	14%
Total	4,080	100%	4,442	100%

Table 2 Composition of Own Funds

4.2 Reconciliation with IFRS Equity

As at 31 December 2014 the IFRS equity including minorities amounted to EUR 3,102 million (thereof EUR 20 million minorities) and Own Funds according to the economic valuation principles amounted to EUR 4,080 million.

The following table shows the reconciliation of IFRS equity including minorities to Own Funds.

Position (in EUR millions)	2014	2013
IFRS Equity	3,102	2,790
- Goodwill	-452	-472
- Value of business in force (VBI)	-38	-38
- Intangible assets	-28	-24
- Deferred acquisition costs	-999	-928
+ Revaluation (after deferred taxes)	2,032	2,627
Revaluation of assets	504	833
Revaluation of net technical provisions	1,527	1,794
+ Subordinated liabilities	600	600
- Foreseeable dividends	-129	-108
- Capping of minority interests	-8	-5
Own Funds	4,080	4,442

Table 3 Reconciliation of IFRS Equity to Own Funds

The main differences between the IFRS equity including minorities and Own Funds are:

- Goodwill, VBI and intangible assets are valued at zero in Own Funds;
- Deferred acquisition costs are valued at zero in Own Funds too;
- Market values of participations, properties and loans (as shown in the notes to the Group's Consolidated Financial Statements) replace IFRS values;
- Technical provisions and reinsurance recoverables are valued on a discounted, best-estimate basis in the Own Funds;
- Foreseeable dividends are deducted in Own Funds

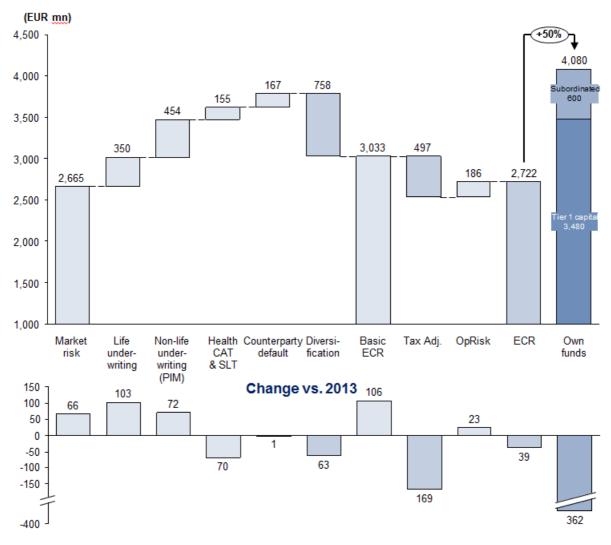
5 Risk Profile

5.1 Economic Capital Requirement

The ECR is the level of Own Funds needed for protection against unexpected and extreme losses. UNIQA applies the methodology of the standard formula under Solvency II which is a Value-at-Risk ("VaR") approach with a confidence level of 99.5% over a one-year time horizon. UNIQA's Economic Capital Requirement is the consolidated result of the aggregated capital requirements for the individual risks, which takes into account diversification effects between individual risk modules. For lines of business where an internal model approach has been applied, also diversification effects between companies within the group are allowed for. More details of the methodology are included in the Appendix. The ECR for Market, Life and Health are net of the risk mitigation from future discretionary benefits, where applicable, but before the adjustment for deferred taxes.

5.1.1 Risk Profile Results

Figure 2 shows the main components of the ECR: Market, Life Underwriting, Non-Life Underwriting, Health CAT &



SLT and Counterparty Default Risk. The Own Funds are split between the components core capital including minority interests, reconciliation reserve (differences in the valuation between IFRS and economic), revaluation reserve (IFRS) and subordinated liabilities.

Figure 2 Risk Profile in 2014 and Change vs. 2013

In the following table the composition of ECR is presented. ECR figures are shown net of the risk mitigation from future discretionary benefits.

	2014		2013	
Position	(in EUR millions)	in %	(in EUR millions)	in %
Economic Capital Requirement	2,722		2,762	
Basic ECR	3,033		2,927	
ECR Market Risk	2,665	70.3%	2,599	71.8%
ECR CDR	167	4.4%	168	4.6%
ECR Life	350	9.2%	247	6.8%
ECR Non-Life ¹	454	12.0%	383	10.6%
ECR Health ²	155	4.1%	226	6.2%
Diversification	-758		-695	
ECR Intangible	0		0	
Operational risk	186		163	
Mitigation due to DT	-497		-328	

Table 4 Development of Risk Profile

The ECR decreased from EUR 2,762 millions in 2013 to EUR 2,722 millions in 2014 (a decrease of EUR 39 millions). The main component of the ECR is still the Market Risk, caused by the high portion of the life insurance portfolio. Within UNIQA Group the proportion of both Life and Non-Life Underwriting Risks increased. In line with the risk strategy of the Group the share of Market Risk as percentage of the risk profile was reduced. Due to these changes within the risk profile a higher diversification effect could be generated. The analysis for each risk category is shown in chapters 5.1.2 to 5.1.5.

In the following tables the capital requirement per segment and region is represented. Compared to last year the share of capital requirement per segment shows a shift from the Life to the Health segment. This is due, in part, to the revised calculation of the deferred tax adjustment and its breakdown to segments. The capital requirement for Health business is driven by SLT (similar to life techniques) business in the Austrian and Italian operating companies. Further details regarding the Non-Life segment can be found in chapter 5.1.4.

Segment	2014	2013
Life	57%	59%
Non – Life (incl. Health N-SLT)	23%	25%
Health SLT	20%	16%

Table 5 Capital Requirement per Business Segment

Table 6 shows that the highest portion of the capital requirement originates from the Austrian companies driven by the regional composition of business volumes.

Region	2014	2013
AT	74%	80%
WEM	13%	10%
CEE	4%	4%
SEE	8%	4%
EEM	1%	2%

Table 6 Capital Requirement per Region

¹ The ECR Non-Life comprises of the underwriting risk calculated by the Partial Internal Model, scaled from the modelled business to the whole business.

² ECR Health includes the ECR for Health SLT and Health CAT risk (Health NSLT is included in ECR-Non Life)

5.1.2 Market Risk

Investment activity in 2014 was further dominated by the liability driven investment approach. The share of bonds was increased by a reduction in cash. There was a reduction in real estate due to sale of directly held investments.

	2014	2013
Position	in %	in %
Bonds	82.2%	77.2%
Real Estate	7.2%	8.5%
Cash	5.8%	8.6%
Alternatives	0.2%	0.3%
Equities	1.2%	2.1%
Participations	3.5%	3.3%

Table 7 Asset Allocation

Total Market Risk increased slightly from EUR 2,599 millions in 2013 to EUR 2,665 millions in 2014. With a share of 70.3% of overall risk, Market Risk continues to be the major risk driver for UNIQA. In addition to the impact on overall Market Risk, the changes in the asset allocation also had a significant impact on the composition of Market Risk sub-categories as outlined in table 8.

	2014		2013	
Position	ECR in EUR millions	in %	ECR in EUR millions	in %
Market Risk	2,665		2,599	
Interest Rate Risk	448	12.7%	529	15.2%
Equity Risk	405	11.4%	468	13.5%
Property Risk	589	16.6%	584	16.8%
Spread Risk	1,575	44.5%	1,358	39.1%
Concentration Risk	278	7.8%	201	5.8%
Currency Risk	248	7.0%	332	9.6%
Diversification	-878		-874	

Table 8 Capital Requirement for Market Risks

Spread Risk, which is determined by the risk metrics rating and modified duration, remains the dominant Market Risk and its share of overall Market Risk increased by 5.4 percentage points (EUR 217 millions) compared to 2013. Reasons for this development were first and foremost purchases of high-quality long-dated government bonds for ALM purposes (e.g. Belgium bonds issued by Supranationals and bonds issued by EFSF and EU) and yield-enhancing investments such as Italian government bonds (primarily for the Italian life insurance companies). Furthermore, UNIQA has updated the methodology for the treatment of callable bonds following additional guidance provided by EIOPA.

Interest Rate Risk is caused by both assets and liabilities whose values react sensitively to changes in interest rates. The main driver of Interest Rate Risk is the difference in the duration between assets and liabilities. Measures geared toward an active reduction of the duration gap led to an increase in the overall share of the fixed income portfolio, as well as a rise in the weighted average modified duration from 5.6 to 6.5 years. The Interest Rate Risk after mitigation declined from EUR 529 millions to EUR 448 millions. The impact is split between the effects due to assets and liabilities. Part of the reduction in Interest Rate Risk is caused by the removal of the 1% minimum rate decrease in the EIOPA standard formula of the Interest Rate Risk module.

Active risk reduction measures have been taken in order to reduce further the Equity Risk. The proportion of Equity Risk has been reduced by 2.1 percentage points or EUR 63 millions in 2014 by the impact of reducing exposures to the alternative asset class hedge funds and by reducing non-consolidated funds that were treated as equity. The dynamic component of the equity shock (symmetric adjustment) used for the calculation of Equity Risk, decreased from 5.0% (2013) to 3.0% (2014), resulting in an overall shock of 42% for exchange-listed equity

shares and 52% for all other (non-strategic) equity shares.

Despite a reduction in property exposure, the Property Risk remained stableat EUR 589 millions in 2014 (EUR 584 millions in 2013). The reason for this is the lower risk mitigating effect of future profit sharing, which itself is largely driven by the level of interest rates.

The increase in Concentration Risk from EUR 201 millions to EUR 278 millions is mainly due to an increase in Italian and Croatian government bonds. At 7.0% Currency Risk continues to play a minor role in the overall composition of the Market Risk.

5.1.3 Underwriting Risk Life

The ECR and risk absorbing capacity of future discretionary benefits for Life Underwriting Risks is calculated by applying the standard risk factors described in the Technical Specifications for each sub risk module. The ECR per sub risk module is derived as the change in Best Estimate for guaranteed benefits under shock. The ECR allowing for risk absorbing capacity of future discretionary benefits is derived as the change in Best Estimate for benefits including future profit sharing under shock.

For Lapse Risk the stress is only applied where the best estimate increases due to the risk scenario (for each of the scenarios lapse up, lapse down or mass lapse).

To determine the group's ECR for Life Underwriting Risks and for SLT-Health Underwriting Risks the results of the sub risk modules are aggregated by applying the correlation factors described in the Technical Specifications.

The ECR for Life Underwriting Risks are mainly driven by the Expense Risk, covering the risk of rising administration costs and inflation, and Lapse Risk. These risks are primarily in the Austrian businesses.

	20)14	20	13
Position	ECR in EUR millions	in %	ECR in EUR millions	in %
Life Underwriting Risk	350		247	
Mortality Risk	29	6.2%	28	8.1%
Longevity Risk	53	11.2%	33	9.6%
Disability Risk	6	1.2%	6	1.7%
Lapse Risk	210	44.3%	97	28.0%
Expense Risk	159	33.5%	153	44.4%
Revision Risk	0	0.1%	0	0.1%
CAT Risk	17	3.5%	28	8.0%
Diversification	-124		-98	

Table 9 Capital Requirement for Life Underwriting Risks

Below are listed the most important developments of the ECR per risk module compared to 2013:

- The increase of Longevity Risk originates from the Austrian annuity business where low interest rates worsen the risk in this long term business.
- The relevant Lapse Risk in 2014 is the downward shock within the Standard Approach. The main contributor to this is the traditional life business in Austria. For this business the best estimate reserves are in some cases higher than the surrender value. This is a consequence of the low interest rates.

5.1.4 Underwriting Risk Non – Life

Underwriting Risk Non-Life and Health NSLT is quantified by means of the partial internal model, which covers both premium (including CAT) and reserve risks. The crucial benefit of the model compared to the standard formula is a more accurate consideration of the specific risks in the UNIQA portfolio and better application of the non-proportional reinsurance program.

ECR amounts to EUR 636 millions and is mitigated to EUR 454 millions after the application of reinsurance. The

lines of business with the highest risk (before reinsurance) are those with the highest CAT exposure (Property and Other with predominant premium risk) followed by the long tail business with high volume (Motor TPL and TPL with a significant role of the reserve risk).

In comparison to the previous year the most significant changes in the ECR, apart from the ordinary portfolio developments, are:

- ECR decrease in Property and Other lines due to improved accuracy of exposure data related to natural catastrophes (mitigated through reinsurance on the net side).
- ECR increase in the majority of the remaining lines mostly due to the observations made in 2014 as well as an improved reflection of risk potential in the premium risk.
- The underlying risk measure for the calculation of the risk capital was modified in 2014. This modification is the cause of the decrease in ECR in the Motor Hull and also has a minor impact on MAT, Property and Fronting.

	Stand Alone 2014		Stand Al	one 2013
ECR in EUR millions	Gross	Net	Gross	Net
Non-Life Underwriting Risk	636	454	635	383
Accident	60	60	49	48
Legal	33	33	20	20
MAT	104	82	79	64
Motor Hull	68	63	88	84
Motor TPL	193	188	158	155
Other	183	50	230	48
Property	437	141	447	132
Technic	43	20	51	19
TPL	112	108	101	93
Fronting	237	0	88	1
Diversification	-833	-290	-675	-281

Table 10 Risk Profile Non-Life Underwriting Risk

External reinsurance coverage of the UNIQA Group is organized by UNIQA Re and consists mostly of nonproportional treaties provided by numerous external reinsurers. A significant capital release on the net side can be seen in the lines of business with large amount of CAT risk. The CAT excess of loss coverage brings the highest capital release. The remaining excess of loss treaties have the purpose of protecting the group against single loss peaks and have hence a minor influence on the overall ECR.

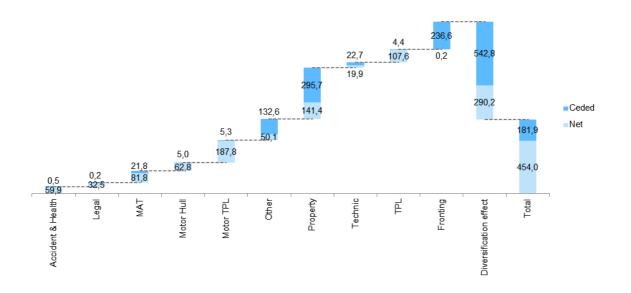


Figure 3 Economic Capital Requirement per Line of Business and Risk Mitigation through Reinsurance (in EUR millions)

Exclusion of the CAT risk allows analysing the non-CAT risks as well as the influence of the remaining reinsurance treaties. The gross of reinsurance Economic Capital Requirement for Non-Life Underwriting Risk reduces by 24.7%. The main risk driver is Motor TPL followed by Property and TPL.

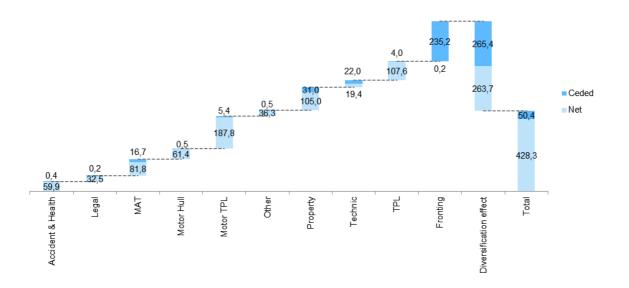


Figure 4 Economic Capital Requirement per Line of Business and Risk Mitigation through Reinsurance without CAT (in EUR millions)

5.1.5 Underwriting Risk Health SLT

The ECR for Health SLT Underwriting Risks is calculated by applying the standard risk factors described in the Technical Specifications for each sub risk module. The ECR per sub risk module is derived as the change in Best Estimate for guaranteed benefits under shock. The ECR allowing for risk absorbing capacity of future discretionary benefits is derived as the change in Best Estimate for benefits including future profit sharing under shock. As specified in the Technical Specifications for Lapse and Disability-Morbidity Risk the scenarios are only applied when that leads to an increase of Best Estimate. The figures shown in this section only cover the Health SLT underwriting risk. Health CAT risk is not included in the following table.

	2014		20	13
Position	ECR in EUR millions	in %	ECR in EUR millions	in %
Health SLT Underwriting Risk	145		216	
Mortality Risk	43	19.0%	46	14.3%
Longevity Risk	0	0.0%	0	0.0%
Disability Risk	68	30.3%	77	24.1%
Lapse Risk	103	45.4%	154	48.1%
Expense Risk	12	5.4%	44	13.5%
Revision Risk	0	0.0%	0	0.0%
Diversification	-81		-105	

Table 11 Capital Requirement for Health SLT Underwriting Risks

To derive the group's ECR for Health SLT Underwriting Risks the results of the sub risk modules are aggregated by applying the correlation factors described in the Technical Specifications.

Almost all of the risks relate to the Health portfolio in UNIQA Österreich Versicherungen AG which represents 92% (portion of gross written premium) of UNIQA Group's Health business.

Measures for risk reduction include maintaining strong operating earnings, monitoring new business development and the implementation of a liability-driven asset liability management approach.

In comparison to the previous year the most significant influences to the ECR are listed below:

- The required capital for Lapse Risk is derived from the mass lapse shock. The risk mitigation of profit sharing in the mass lapse shock has been applied this year. The improvement in the modelling approach contributed to the decrease in Lapse Risk.
- The required capital for Expense Risk reduced compared to 2013. This was in part due to an improvement in modelling expense..

5.2 Other Risk Categories

Operational Risks

Operational Risks include losses that are caused by insufficient or failed internal processes, as well as losses caused by systems, personnel resources or external events. Operational Risk includes Legal Risk, but not Reputation and Strategic Risk. Legal Risk is the risk of uncertainty due to complaints or uncertainty in the applicability or interpretation of contracts, laws or other legal requirements.

Operational Risk capital requirements are calculated with the Solvency II standard formula. The calculation method is a factor-based approach, which derives the capital requirement for Operational Risk by a linear formula where the Operational Risk charge is limited to 30% of the overall basic capital requirement.

In order to assess the basic capital requirement for the Operational Risk charge the capital requirement for Operational Risks based on earned premiums and on technical provisions are calculated by applying a series of factors to these volumes, where the highest of these two capital charges is considered for the final calculation. To derive the final capital requirement an additional term denoting the amount of expenses incurred during the previous 12 months in respect of life insurance contracts where the investment risk is borne by policy holders is added.

UNIQA Group has in place risk management processes for Operational, Reputational and Strategic Risks in terms of methodology, monitoring and responsibilities. More information on the process and on the relevant risks can be found in the Risk Report part of UNIQA Group Report 2014 (Notes to the Group Financial Statements).

6 Capital Adequacy

On behalf of our shareholders and customers our aim is to have an adequate capital level. UNIQA's internal capital model plays a crucial role for capital management. Furthermore the requirements of supervisory authorities and rating agencies have to be considered. These requirements are also an essential part of our risk management strategy. Due to effective capital management UNIQA Group fulfilled both internal and external capital requirements.

		2014	2013
	Own Funds	3,442	3,290
Statutory Requirement (Solvency I)	Capital requirement	1,165	1,146
Statutory Requiremen (Solvency I)	Solvency I Ratio	295%	287%
e	Own Funds	4,080	4,442
Economic Capital Model	Economic Capital Requirement	2,722	2,762
Econ Capit	Economic Capital Ratio	150%	161%

Table 12 Capital Adequacy – Own Funds and Capital Requirement in EUR millions

Statutory requirements

Risk capital requirements and available capital are currently calculated according to Solvency I regulations. These will be replaced when the Solvency II regulations become effective. In order to guarantee a smooth transition between these two different calculation methods UNIQA Group has performed both calculations since 2008. A consequence of these efforts is an early group wide introduction of the new methods and processes. Therefore gaps and deficiencies can be identified and corrected in time.

Economic capital base

UNIQA Group defines its risk appetite on the basis of an "Economic Capital Model" (ECM).

The target coverage of quantifiable risks with eligible Own Funds should be at 150% to 160% in the short term. In the mid term, target coverage of up to 170% is to be achieved.

Standard and Poor's Model

In addition to regulatory and internal requirements, capital requirements of an external rating agency are also considered in order to present creditworthiness objectively and to enhance the comparability. Therefore, UNIQA Group is regularly rated by the rating agency Standard & Poor's. UNIQA Group's rating is "A-". UNIQA Österreich Versicherungen AG and UNIQA Re AG are each rated at "A", UNIQA Versicherung AG in Liechtenstein is rated at "A-" and the hybrid capital bond at "BBB". The outlook for all companies is "stable". UNIQA Group considers the effects on its rating in its capital planning process with the aim of improving it in the future.

7 External Review

The Directors UNIQA Insurance Group AG Untere Donaustraße 21 1029 Vienna Austria

13th April 2015

Review of the derivation of the UNIQA's Own Funds and Economic Capital Requirement as at 31st December 2014

In accordance with our engagement letter B&W Deloitte GmbH has been engaged to review the derivation of the Own Funds and Economic Capital Requirement (ECR) for UNIQA Insurance Group AG (UNIQA) as at 31st December 2014. The values determined by UNIQA together with a summary of the methodology and the key assumptions are set out in UNIQA's Group Economic Capital Requirement Report 2014 (together "the Statements").

The regulatory Solvency II framework has now been finalised at the European level. Guidelines for the implementation in national law have not yet been finalised in all EU countries. The Statements themselves, the methodologies applied and the assumptions underlying them are each the sole responsibility of the Board of Directors of UNIQA.

The Own Funds have been derived by UNIQA using the consolidated IFRS balance sheet as a starting point and then making adjustments to allow for valuation differences between IFRS and UNIQA's methodology to determine Own Funds. The ECR has been determined by UNIQA on a bottom up (i.e. separately for each risk category and material legal entity) basis and then aggregated using a correlation matrix. The Solvency II standard formula methodology on the basis of the Commission Delegated Regulation (EU) 2015/35 of 10 October 2014 ("Level 2 Delegated Acts") has generally been applied. The main exceptions are the use of a partial internal model for the property & casualty business (including NSLT-Health business) and company specific parameters for repackaged loan products and European Economic Area (EEA) government bonds (in the concentration and spread risk sub-modules).

The calculation of the Own Funds and ECR is necessarily based on numerous assumptions with respect to economic conditions (e.g. yield curves), operating conditions, taxation, and other matters, many of which are beyond UNIQA's control. Although the assumptions used represent estimates which the Directors believe are together reasonable, actual experience in future may vary from that assumed in the calculation of Own Funds and ECR and such variation may be material. Deviations from assumed experience are normal and are to be expected.

The Own Funds do not purport to be a market valuation of UNIQA and should not be interpreted in that manner since it does not purport to encompass all of the many factors that determine and may have influence on a market value, e.g. the value of future new business. Furthermore it is possible that the final Solvency II methodology and parameters may differ significantly from the methodology and assumptions applied by UNIQA. Such changes could have a significant impact on the level of solvency coverage ratio.

Scope of B&W Deloitte's Review

We have reviewed:

- the methodology adopted to determine the Own Funds and ECR;
- the derivation of the assumptions used to calculate the Technical Provisions;
- the reconciliations between the consolidated IFRS balance sheet and the corresponding Own Funds, together with the adjustments on the basis of limited sample checks;

- the derivation of the ECR for the material risk drivers for the entities as defined in the scope of our engagement letter; and
- the aggregation of the ECR.

The following elements were excluded from the scope of our review:

- UNIQA's Risk Strategy and Risk Management Framework;
- Accuracy and completeness of the underlying data;
- UNIQA uses a partial internal model instead of the standard model for the property and casualty business (including the NSLT-Health business). Therefore we did not review the calculation of the standard formula for this business.

Our work comprised a combination of such reasonableness checks, analytical review and checks of clerical accuracy as we considered necessary to provide a moderate level of assurance that the Statements have been compiled free of significant error. However, we have relied upon the completeness and accuracy of the data and information supplied by UNIQA as disclosed in the various financial statements on which the Statements are based. Accordingly, we have not audited, verified or otherwise substantiated that data and information. The procedures described above neither constitute an audit nor a review conducted in accordance with any generally accepted review or audit standards. Also, they would not necessarily reveal all matters of significance with respect to our opinion below.

Opinion

Based on our review, no matters have come to our attention that cause us to presume that the Own Funds and ECR have not been compiled consistently in all material respects with UNIQA's methodology and assumptions as described in the Statements.

This report is made solely to the Group's Directors as a body. To the fullest extent permitted by law we do not accept or assume responsibility to anyone other than the Group's Directors as a body for our work in respect of this report or for the conclusions that we have reached.

Yours faithfully

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B&W Deloitte GmbH

8 Appendix

8.1 Methodology

For the evaluation of the Own Funds and Economic Capital Requirements, UNIQA constructs an economic balance sheet based on the Commission Delegated Regulation (EU) 2015/35 of 10 October 2014 ("Level 2 Delegated Acts").

Details of the calculations for each of the Own Funds and ECR are included in the sections below.

8.1.1 Own Funds

The principles stated in the Technical Specifications were applied for the determination of the economic balance sheet.

Assets should be valued at the amount for which they could be exchanged between knowledgeable, willing parties in an arm's length transaction. For the valuation of assets in general mark-to-market values are used. If such values are not available, mark-to-model values should be derived.

Liabilities should be valued at the amount for which they could be transferred, or settled between knowledgeable, willing parties in an arm's length transaction. The values of liabilities should be derived by means of models which are based on the future cash flows of the business in force. These cash flows are discounted at the reference interest rates. The methodology for the derivation of the reference interest rates is described in the section "Economic Assumptions".

Certain economic balance sheet positions are based on IFRS principles. A reconciliation of Own Funds to shareholders' equity under IFRS is shown in the section "Reconciliation with IFRS Equity."

Adjustments are made to components of the Group's IFRS consolidated balance sheet in light of the principles stated above to derive the Economic Balance Sheet. These adjustments include:

- Goodwill, VBI, intangible assets and deferred acquisition costs (DAC) are valued at zero;
- Properties are valued at market value instead of amortized cost (the market values are shown in the notes to the Group's Consolidated Financial Statements);
- Assets reclassified as loans according to IAS 39 50E in the Group's IFRS consolidated balance sheet are re-valued to their market values (as shown in the notes to the Group's Consolidated Financial Statements);
- With respect to the Group's holding in STRABAG, the market value of the shares are used instead of the adjusted equity value shown in the Group's IFRS consolidated balance sheet;
- Reinsurance receivables are set up on a discounted, best-estimate basis, consistent with the corresponding technical provisions; the external reinsurance treaties are included in the reinsurance recoverables; internal reinsurance is eliminated in the consolidation;
- Technical provisions are valued on a discounted. best-estimate basis;
- Deferred Tax Assets and Liabilities are adjusted for the valuation differences;

Pensions benefit obligations are valued according to IAS 19 principles consistent with IFRS.

Own Funds include minority interests up to the level of the minority interests' share of the Economic Capital Requirements.

Furthermore, the going concern principle for the valuation is applied. Technical provisions are calculated assuming no limited liability put option.

8.1.2 ECR Methodology

The ECR is the level of Own Funds needed for protection against unexpected and extreme losses. UNIQA applies the methodology of the standard formula under Solvency II which is a Value-at-Risk ("VaR") approach with a confidence level of 99.5% over a one-year time horizon. UNIQA's Economic Capital Requirement is the consolidated result of the aggregated capital requirements for the individual risks, which takes into account diversification effects between individual risk modules. For lines of business where an internal model approach has been applied, also diversification effects between companies within the group are allowed for.

The basis for the calculation of the Economic Capital Requirement calculation is the Level 2 Delegated Acts. The Economic Capital Requirement is calculated according to the Solvency II standard formula for all risk categories except Spread Risk, Concentration Risk, Underwriting Risk for Non-Life and Underwriting Risk for NSLT-Health (see Figure 5). For these categories UNIQA's internal economic capital methodology is used. In particular, for the valuation of Underwriting Risk Non-Life and Underwriting Risk NSLT-Health UNIQA has developed a partial internal model in order to more precisely reflect these risks. For Spread Risk and Concentration Risk the methodology UNIQA uses is described in the section Risk Modules using UNIQA's Economic Capital Approach in the subsection Spread- and Concentration Risks.

Allowance is made for the risk absorbing capacity of future discretionary benefits in line with the technical specifications. The risk absorbing capacity for a specific risk is given by the decrease of future discretionary benefits for policy holders due to the occurrence of the 200 year event (99.5% VaR) for that risk. The overall risk absorbing capacity cannot be higher than the amount of future discretionary benefits.

Allowance for the risk absorbing capacity of deferred tax is made in line with the technical specifications. Deferred taxes in the Group economic balance sheet are calculated as the deferred taxes in the Group's consolidated IFRS balance sheet plus the tax related to the differences between the values of assets and liabilities in the economic balance sheet compared to the IFRS balance sheet. UNIQA has improved its approach to ensure compliance between the treatment under the Group's IFRS and economic balance sheets. In particular, the risk absorbing capacity of the group in total as a tax conglomerate, after allowing for the restrictions outlined in the Technical Specifications, is considered.

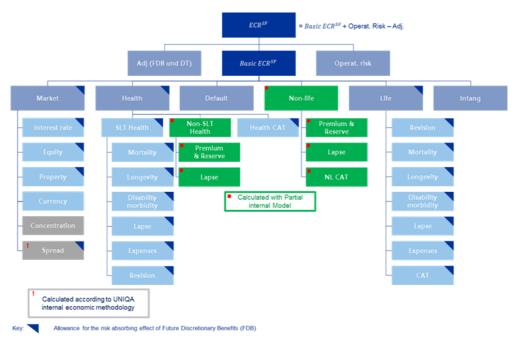


Figure 5 Composition of ECR and Calculation Methodology

Standard Formula Risk Modules

For Market Risks (excluding concentration and Spread Risks), Life and SLT-Health Underwriting Risks, Default Risk, Operational Risk and Intangible Asset Risk the methodology uses the standard formula approach as described in the Technical Specifications. For each of these risk modules a 200 year scenario is defined and applied to the economic balance sheet. The change in the Own Funds determines the capital requirement for the specific shock.

The aggregation of the risk modules is performed using the correlation matrices as defined in the Technical Specifications.

The Market Risks allow for change in both the values of the asset and liabilities, in particular the technical provisions are revalued. This allows for changes in projected cash flows from the liability models as well as changes in the reference rates. The changes in projected cash flows include the impact on both guaranteed and future discretionary benefits (i.e. policyholder profit sharing).

Adverse deviations to the economic environment or the best estimate assumptions can lead to a reduction in the future discretionary benefits. The management rules used to amend the future profit sharing are consistent with UNIQA's profit sharing strategy. They allow a limited reduction in future premium discounts for risk insurance policies to compensate adverse deviations in assumptions other than mortality or morbidity assumptions. It has been assumed that such reductions will not lead to adverse policyholder behaviour (surrender behaviour).

The change in the value of the pensions benefit obligations is also included in the interest rate shock. In the interest rate down shock the valuation interest rate for pension benefit obligation is reduced to 2.50% p.a. For the Own Funds and IFRS a valuation interest rate of 3.00% is used.

Life and SLT-Health Underwriting Risks are calculated as the change in Technical Provision as consequence of the stress of the relevant risk driver. For example, for the Expense Risks it is assumed that the expenses incurred in servicing insurance contracts are increased by 10% and expense inflation is increased by 1% p.a.

Risk Modules using UNIQA's Economic Capital Approach

UNIQA generally follows the standard formula approach for the calculation of the ECR. Some modules for specific risks use an alternative approach in order to reflect a more realistic view of the risk posed to the Group.

Spread and Concentration Risk

In these modules, UNIQA assumes that EEA (European Economic Area) government bonds denominated in the local currency also contain Spread and Concentration Risk. UNIQA measures the Credit Risk for these government bonds, derived on the basis of their corresponding credit rating and duration for internal risk monitoring. The capital requirement is calculated on the basis of these parameters according to the specifications for bonds and loans.

In contrast to the default rates for corporate bonds the EIOPA shock factors for the repackaged loan products are based on limited data. For internal risk monitoring, UNIQA uses the ratings determined by external agencies and the implied default expectations. Consequently, for the Spread Risk the same calculation approach is used as for other fixed income securities. Furthermore, for the purpose of defining the term of callable bonds, some expert judgement is used for deriving assumptions about the call date.

Non-Life and NSLT-Health Risks

UNIQA uses a stochastic cash-flow model for the assessment of the risks related to the Non-Life as well as NSLT-Health business. The risk categories within the scope of the partial internal model are:

- Underwriting Risk (including Catastrophe Risk); and
- Reserving risk.

For both risk categories, a full distribution of the profit and loss is available. These distributions are aggregated to give an overall profit and loss distribution for the aggregate Non-Life and NSLT-Health portfolios. The aggregation

of the PIM results with the remaining ECR framework is carried out using the methodology stated in Article 227 TSIM16bis of the Draft Delegated Acts. UNIQA uses "Integration technique 3" described in the chapter D of the Annex PIM. The purpose of this methodology is to replicate the dependency structure embedded in the standard formula to aggregate the results from a partial internal model on the PIM model scope and the results of the standard formula for the non-PIM model scope.

The partial internal model is developed and maintained by the Group Risk Management at Group level. It is implemented and operated within each business unit writing a material level of non-life business. The general methodology and assumptions are set within the Group Risk Management and included in the general model documentation. Assumptions and expert judgment required for the operation of the model are set within the respective business unit and are documented by the respective business unit.

Underwriting Risk (incl. Catastrophe Risk)

Underwriting Risk captures the risk that the premium earned is not sufficient to cover all cost and claim payments. The Underwriting Risk model is separated into a gross model and a reinsurance model. The claims arising in the gross model are separated into three different types:

- Catastrophe claims: claims caused by natural catastrophes (e.g. earthquakes) are typically modeled through the use of external vendor models (e.g. RMS. Impact Forecasting. etc.). In addition, frost and snow pressure in Austria are modelled in-house. This year, UNIQA has introduced explicit modelling of also some man-made scenarios;
- Large claims: very high individual claim events above a pre-defined threshold; and
- Attritional claims: the remaining "high frequency low severity" part of the portfolio.

After the gross claims are modeled, the applicable reinsurance contracts are applied and UNIQA's share of the claims is calculated. Both non-proportional as well as proportional reinsurance contracts are considered.

Reserving Risk

Reserving risk captures the risk of a loss arising from the run-off of claims occurred in the past but not settled at the date of the assessment. These losses mostly come from claims that are known but where the reserves were not sufficient or from claims that have occurred but are unknown. The reserve risk model is separated into a gross model and a reinsurance model. The losses within the gross model reserve risk are generated as a total value for each portfolio - no separation into attritional claim, large claims and catastrophe claims is carried out. The reinsurance model uses a gross-to-net proxy to account for different reinsurance structures that were in place historically.

8.2 Assumptions

8.2.1 Economic Assumptions

Reference Rates

The reference interest rates used for discounting cash flows in the process of calculating Technical Provisions are based on swap rates or governmental yields (according to the Consultation Paper on the risk free interest rate term structure of EIOPA) at each year's end with the following adjustments:

- Credit Risk adjustment, which is calculated according to the "Consultation Paper on the risk free interest rate term structure" of EIOPA, is deducted from the swap rates. For EUR the CRA is 10 basis points (the parameter for the other currencies are shown in Table 14);
- an extrapolation is carried out for the period beyond that for which liquid assets are available in the financial markets. For EUR UNIQA considers the market to be deep and liquid for durations up to 20 years and the extrapolation is applied from this point onwards (the parameter for the other currencies are shown in Table 15);
- UNIQA uses the Smith-Wilson technique to extrapolate the reference rates to the ultimate forward rate of 4.2% for EUR (the parameters for other currencies are shown in Table 15). The parameters are

determined such that the ultimate forward rate is reached within 40 years for EUR (the parameters for other currencies are shown in Table 15); and

• a Liquidity Premium is added to the deep and liquid part only.

The Liquidity Premium for EUR shown in Table 16 is determined by the "direct approach" of the 50/40 proxy formula: max [0, 50% (corporate spread over swap – 40 basis points)] + 10 basis points. The 10 basis points are the correction for the previous Credit Risk adjustment. The following Liquidity Premium buckets have been applied in 2014 (as in 2013):

- 0% for unit/index-linked business; and
- 65% for other business (including non-life business).

For CZK. HUF and PLN 35% of the EUR premium was assumed (the Liquidity Premium for other currencies are included in Table 16).

The following tables show the main economic assumptions used to determine the Technical provisions.

		Ref	ference rates 2	014 (without Lie	quidity Premiu	m)		
year	EUR	CZK	HUF	PLN	CHF	RUB	RON	HRK
1	0.06%	0.18%	1.67%	1.71%	-0.22%	20.35%	1.60%	2.10%
5	0.26%	0.42%	3.04%	2.07%	-0.04%	12.23%	2.33%	3.71%
10	0.72%	0.76%	3.61%	2.41%	0.42%	10.61%	2.90%	3.72%
15	1.09%	1.09%	3.89%	2.65%	0.72%	8.85%	3.08%	3.76%
20	1.28%	1.50%	4.00%	2.87%	0.94%	7.83%	3.26%	3.82%
25	1.58%	1.90%	4.05%	3.06%	1.06%	7.17%	3.40%	3.87%

		Ref	erence rates 2	013 (without Lie	quidity Premiur	n)		
year	EUR	CZK	HUF	PLN	CHF	RUB	RON	HRK
1	0.30%	0.26%	2.89%	2.65%	0.00%	6.87%	2.80%	2.15%
5	1.16%	1.17%	4.04%	3.63%	0.66%	7.13%	3.88%	5.30%
10	2.12%	2.02%	5.31%	4.20%	1.58%	7.71%	4.14%	6.05%
15	2.61%	2.52%	5.36%	4.32%	2.01%	8.35%	4.10%	6.24%
20	2.75%	2.82%	5.05%	4.35%	2.27%	8.60%	4.10%	6.08%
25	2.84%	3.04%	4.87%	4.35%	2.43%	8.39%	4.11%	5.87%

Table 13 Reference Rates

Credit Risk Adjustment								
Basis points	EUR	CZK	HUF	PLN	CHF	RUB	RON	HRK
2014	10	11	10	10	10	35	35	10
2013	10	10	10	10	10	10	10	10

Table 14 Credit Risk Adjustment

Reference rates projection 2014								
	EUR	CZK	HUF	PLN	CHF	RUB	RON	HRK
Starting Point of Extrapolation	20	15	15	15	25	10	10	7
Convergence Period	40	40	40	40	40	40	40	43
Ultimate Forward Rate	4.2%	4.2%	4.2%	4.2%	3.2%	4.2%	4.2%	4.2%

Reference rates projection 2013								
	EUR	CZK	HUF	PLN	CHF	RUB	RON	HRK
Starting Point of Extrapolation	20	15	15	10	15	15	10	10
Convergence Period	40	40	40	40	40	40	40	40
Ultimate Forward Rate	4.2%	4.2%	4.2%	4.2%	3.2%	5.2%	4.2%	4.2%

Table 15 Reference Rates Projection

Liquidity Premium (100%)								
Basis points	EUR	CZK	HUF	PLN	CHF	RUB	RON	HRK
2014	34	12	12	12	10	0	0	0
2013	39	14	14	14	14	0	0	0

Table 16 Liquidity Premium

8.2.2 Other Economic Assumptions

Swaption and equity option implied volatilities for EUR are shown in the following tables:

	201	4	2013		
Expiry / Swap Tenor	10 years	20 years	10 years	20 years	
10 years	39.54%	29.02%	23.07%	22.56%	
15 years	30.23%	22.82%	23.29%	20.73%	
20 years	22.26%	18.99%	21.64%	19.20%	

Table 17 Swapti	on Implied Volatilities
-----------------	-------------------------

At-the-money Equity Option Implied Volatilities							
EUR	2014	2013					
5 years	21.13%	19.92%					
10 years	22.39%	20.50%					

Table 18 At-the-money Equity Option Implied Volatilities

Foreign exchange rates

The same foreign exchange rates as used for the group's IFRS balance sheet have been applied for the economic balance sheet. These are shown in the table below.

			Exch	ange Rates				
	EUR	CZK	HUF	PLN	CHF	RUB	RON	HRK
2014	1.00	27.74	315.54	4.27	1.20	72.34	4.48	7.66
2013	1.00	27.43	297.04	4.15	1.23	45.32	4.47	7.63

Table 19 Exchange Rates

UNIQA models corporate credit spreads with a model based on the Jarrow-Lando-Turnbull methodology. In this model, bonds which contain Credit Risk have an initial rating. The bond then migrates to another rating according to a transition matrix and defaults are modelled dependent on the rating class. With the simulation of the transition matrices the corresponding spreads per rating are calculated and used to evaluate the Credit Risk for corresponding bonds at each point in time. The credit spreads by rating and maturity and the corresponding transition probabilities are calibrated to observed spreads.

Inflation is linked to interest rates and calibrated to meet an expected long time horizon of 2%. For Health business the expense and medical inflation are both set at 2%.

8.2.3 Operating Assumption

8.2.3.1 Best Estimates Life and Similar to Life Techniques (SLT) Health

The assessment of best estimate assumptions is made in light of past, current and expected future experience and other relevant data. The assumptions are entity specific.

The best estimate assumptions are used for a number of purposes including liability adequacy testing, IFRS and embedded value reporting. These assumptions are reviewed and updated at least annually and they are considered separately for each product group.

Profit Sharing

The assumed policyholder profit participation for the Austrian profit participating life insurance business has been set for each economic scenario using management rules that seek to achieve a pre-tax shareholder margin of 15% of the gross surplus. The rules in Austria for minimum profit sharing require that at least 85% of the gross surplus have to be used for profit sharing. In line with the Group's strategy for life business in Austria, it has been assumed that 85% of future surpluses will be used for profit sharing. In line with Austrian profit sharing regulations, some premium discounts applied to risk business also qualify as profit sharing and are included in the management rules. Reserves for future profit participation not allocated to policies are treated as Own Funds. The gross surplus includes the investment, mortality and expense surpluses. The unit-linked business does not have any policyholder profit sharing.

Part of the gross surplus for the Austrian Health business, in accordance with current practice, is assumed to be used to reduce the level of future premium adjustments.

The assumed profit participation for the life businesses in the Czech Republic, Hungary and Slovakia is defined as at least 85% of the difference between the projected investment returns and the technical interest rates. For the Italian life business, profit sharing is product specific but in total around 80% of net investment income.

Expenses

Expense assumptions are based on the actual expenses incurred in the year prior to the valuation date. The allocation of expenses between initial and renewal expense assumptions reflects the reality. The allocation of expenses is differentiated by product class and between regular and premium contracts.

Exceptional costs which are not expected to recur in the future are excluded from the expenses allocation. Likewise, where additional expenses are expected to be incurred in the future, these expenses are included in the expense allocation.

Lapses and Paid-Ups

Lapse rates are based on an analysis of historic lapse rates, in particular on the average of the experienced lapse rates of the past years. For new products the lapse rates are based on the assumptions for similar products.

Commission

Commission assumptions are consistent with the actual commission arrangements in force.

Mortality and Morbidity

Mortality and morbidity assumptions are based on best estimates for expected future experience. This takes into account the Group's actual experience. Where this is not credible the assumptions are based on industry experience rates.

8.2.3.2 Best Estimate Liabilities Non-Life

Claims Outstanding

The bases for the evaluation of claims outstanding are the claims triangles per business line and also information on individual atypical claims in some cases. These are available in all business units (except for UNIQA Montenegro, UNIQA Liechtenstein and UNIQA Insurance Group AG) on a quarterly basis. For the assessment of best estimates, the following generally accepted methods are used (if appropriate):

- Chain ladder;
- Munich chain ladder;
- Cap cod; and
- Bornhuetter-Ferguson.

If these methods are not appropriate (e.g. for lines of business where only limited claims data is available), other best-practice methods (e.g. based on claims frequency/claims severity) are used.

To determine the discounted best-estimate reserves, the cash flow patterns are determined from the paid claims triangles using the appropriate curve fitting method (e.g. "weibull curve") and discounted using the reference rates.

Premium Provision

For the calculation of premium provision, the following categories are considered:

- Unpaid premium –outstanding receivables according to IFRS rules;
- Unearned premium; and
- Unincepted premium these provisions are estimated by modelling the cash inflows within the contract boundaries and allowing for lapses

The loss and cost ratio assumptions used for the cash-flow projection are aligned with the PIM NL parameterisation. This ensures the consistency of the PIM NL with the technical provisions.

8.2.3.3 Risk Margin

Future ECRs for the non-hedgeable risks are projected proportionally to the relevant risk driver and a 6% cost of capital p.a. is applied. The risk margin is calculated as the present value of all future costs of capital. It is assumed that there are no non-hedgeable Market Risks.

8.3 Glossary and Abbreviations

Glossary and abbreviations	
ALM	Asset Liability Management
Best estimate	Best estimate can be defined as an appropriate estimation of the expected value of a certain assumption excluding any margins – especially security margins – based on actual available information.
CAT	Catastrophe Risk
DT	Deferred Taxes
ECM	Economic Capital Model
ECR	Economic Capital Requirement
ECR Quota	Ratio of Own Funds and ECR
EFSF	European Financial Stability Facility
Health SLT	Health Similar to Life Techniques (long term health business)
IAS	International Accounting Standards
IFRS	International Financial Reporting Standards
MCEV	Market Consistent Embedded Value - The MCEV is a measure of the consolidated value of shareholders' interests in the covered business.
ORSA	Own Risk and Solvency Assessment; All insurance companies have to setup and run an ORSA process in order to be compliant with the Solvency II framework directive article 45.
Own Funds	Available Capital (calculated according ECM principles) to cover the ECR
PIM	Partial Internal Model
Regions	AT – Austrian Operating Companies WEM – Western European Markets (Liechtenstein, Italy, Switzerland) CEE – Central Eastern Europe (Slovakia, Czech Republic, Hungary, Poland) SEE – Southern Eastern Europe (Croatia, Serbia, Bosnia, Bulgaria,) EEM – Eastern Emerging Markets (Romania, Russia, Ukraine)
SAA	Strategic Asset Allocation
ТР	Technical Provision

8.4 Disclaimer

Cautionary statement regarding forward-looking information

This report contains forward-looking statements.

Forward-looking statements involve inherent risks and uncertainties, and it might not be possible to achieve the predictions, forecasts, projections and other outcomes described or implied in forward-looking statements. A number of important factors could cause results to differ materially from the plans, objectives, expectations, estimates and intentions expressed in these forward-looking statements.

These forward-looking statements will not be updated except as required by applicable laws.

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