

# UNIQA Insurance Group AG 9M20 Results

Strong underwriting result in all business lines reflected in stable earnings year over year

19 November 2020 Andreas Brandstetter, CEO Kurt Svoboda, CFO/CRO





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## **Executive Summary 9M20**

- Gross written premiums<sup>(a)</sup> flat (-0.1%) compared to 9M19
- Net combined ratio at previous year level of 95.9% (95.9% in 9M19)
- Net cost ratio rose to 27.0% (26.3% in 9M19)
- Net investment result decreased 9% to EUR 397.8m (EUR 436.6m in 9M19)
- Earnings before taxes at EUR 213.8m (EUR 214.7m in 9M19)
- Consolidated profit at EUR 166.5m (EUR 167.1m in 9M19)



## **Snapshot 9M20**

EURm	9M19	9M20	▲%
Gross premiums written <sup>(a)</sup>	4.095.7	4.091.2	-0.1%
Premiums earned (retained)	3.642.3	3.653.2	0.3%
Net investment income	436.6	397.8	-8.9%
Insurance benefits	2.789.8	2.705.4	-3.0%
Operating expenses (net)	1.018.6	1.046.8	2.8%
thereof admin costs	355.6	381.1	7.2%
Insurance technical result	62.8	124.9	98.9%
Earnings before taxes	214.7	213.8	-0.4%
Consolidated profit	167.1	166.5	-0.4%
Cost ratio group (net)	26.3%	27.0%	0.7pp
Combined ratio P&C (net)	95.9%	95.9%	0рр
Investment yield <sup>(b)</sup>	2.7%	2.4%	-0.3pp

Strong growth in Health, solid P&C and further shrinking Life business

Investment income decreased mainly due to no gains on sale of real estate and impairments of equities and fixed income

Costs slightly increased on project costs and upcoming AXA CEE integration

Significantly improved technical result (less claims especially in Health) compensate the lower investment result

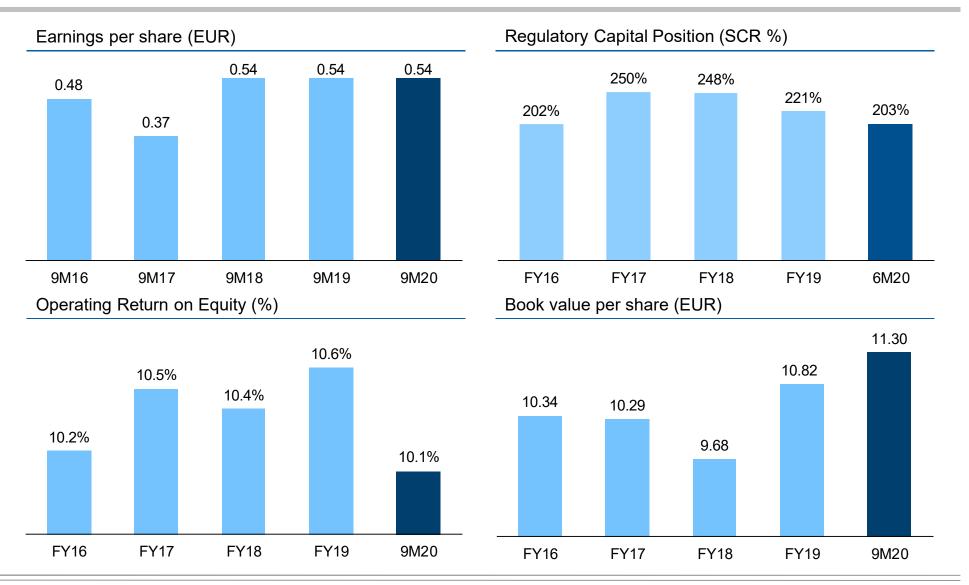
CoR Flat: Reserves for direct Covid 19 losses reduced compared to 2Q; Lower frequency in motor business

<sup>(</sup>a) Including savings portion of premiums from unit- and index-linked life insurance

b) Definition investment yield: annualized investment result divided by average total investments excluding self-used land and buildings



# **Key Financial Indicators**







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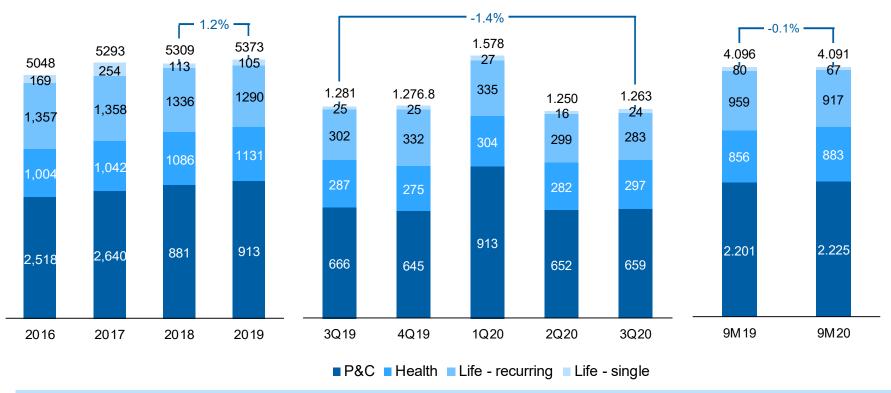
**Asset Management** 

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## Better than expected growth in Health and P&C

#### Gross written premium<sup>(a)</sup> per business line EURm



- P&C business grew +1.0%: Growth in UAT (+2.3%) despite Covid-19; Small decline in UI (-2.2%) due to shift to non-motor
- Solid Health business continued growth nearly unaffected by Covid-19 (+3.2%)
- Life business declined by 5.3%; Continued reduction in AT (-3.4%); In UI (-9.5%) temporarily closure of banking channel especially visible in RU and SEE



# Cost ratio increased to 27.0% driven by net commissions and costs for strategic projects

Cost ratio (net) (%), Costs (EURm)

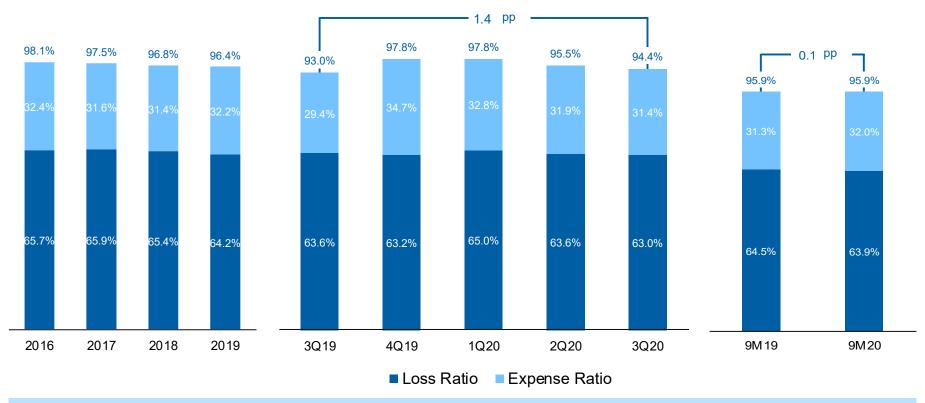


- Net commissions increased in P&C and Health: Higher margin business in CEE and increased volume in UAT Health
- Higher other operating expenses due to upcoming integration of AXA CEE business and higher project costs
- Investments of EUR 43m in 9M20 (Investments 9M19: EUR 31m) included in other operating expenses



## **P&C: COR stable yoy**

#### Combined ratio (net) (%)



- Loss ratio improved: Reserving for Covid-19 claims reduced by roughly EUR 20m to approx. EUR 70m; Lower frequency especially in CEE
- Continued shift to profitable non-motor business in CEE led to higher P&C commissions but improved margin
- Strategic investments (UIP, IFRS 9/17, SAP) of EUR 17m in 9M20 (EUR 9m in 9M19)

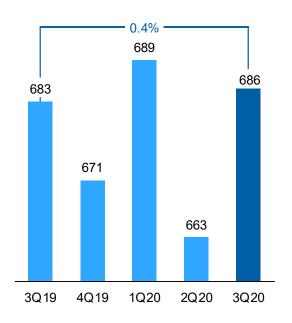


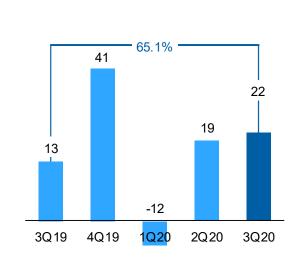
# P&C: Lower investment result reflected in decreased EBT

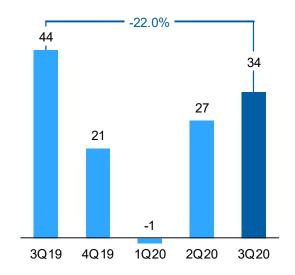
Net premiums earned EURm

Investment result EURm

Earnings before taxes EURm





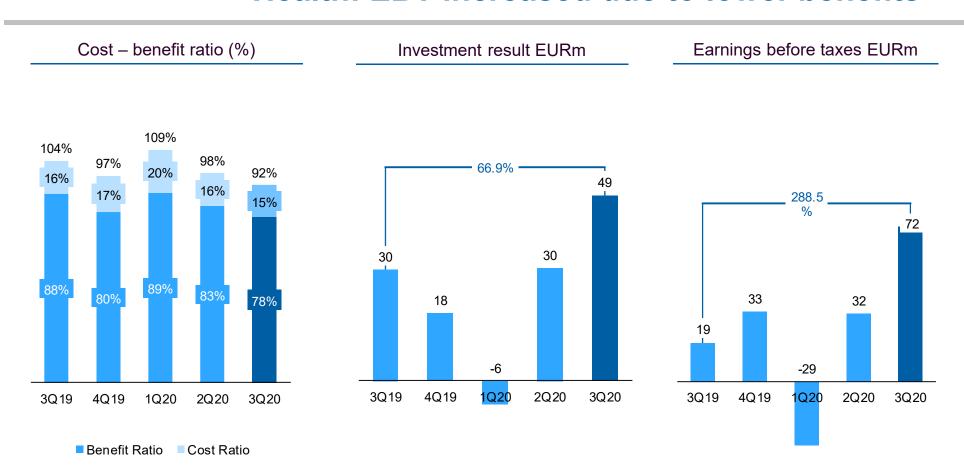


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- Growth of net premiums earned (+1.5%) driven by accident and household in UAT and corporate business in CEE; Motor business in CEE under pressure
- Underwriting result flattish compared to 9M19
- Investment result further improved in 3Q20 compared to previous quarters, but 9M20 still significantly below 9M19
- EBT down by 37% to EUR 60m in 9M20 (9M19: EUR 95m) driven by lower investment result



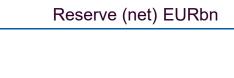
## Health: EBT increased due to lower benefits

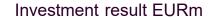


- Healthy GWP growth (+3.2%) driven mainly by Austria; Long term growth trend not affected
- Benefit ratio decreased below run rate due to COVID-19
- Investment result significantly increased in 3Q; Efforts to increase duration led to realized gains on sale of fixed income securities
- Investment costs of EUR 11m in 9M20 (EUR 9m in 9M19)

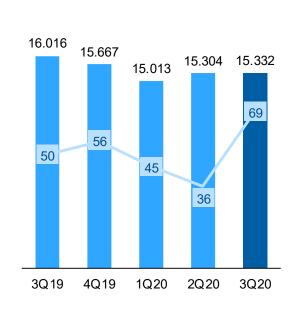


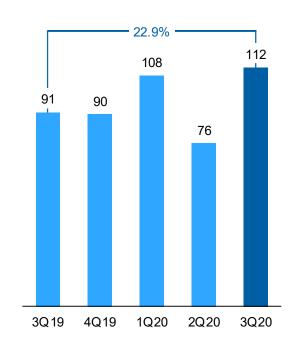
# Life: EBT contribution increased mainly driven by lower benefits

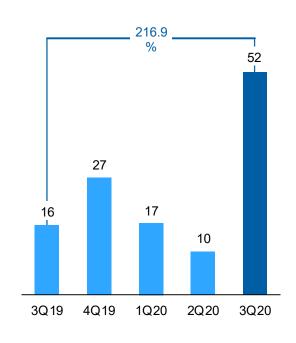




#### Earnings before taxes EURm







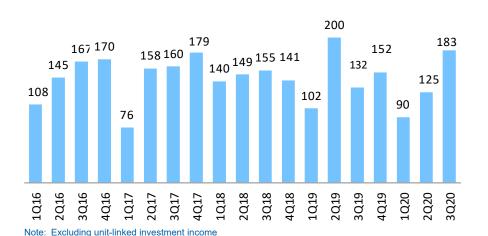
-Margin on Reserves (a)

- Reserves of traditional life business on long term downward trend
- Investment result up to EUR 296m (9M19: EUR 265m): In some CEE markets life policies and assets are denominated in FX (EUR and USD). Reduced FX rates lead to investment gains but are compensated by negative other result
- CAPEX (investment costs) of EUR 14m in 9M20 (EUR 13m in 9M19)
- EBT contribution of EUR 79m (9M19: EUR 58m) reflecting lower benefits yoy



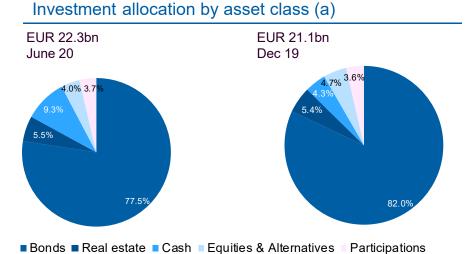
## **Investment Activity**

#### Investment income EUR



#### Investment allegation by asset along

Quarterly figures excluding Italy



- Net investment result of EUR 398m in 9M20 (EUR 437m in 9M19)
- Current income of EUR 380m in 9M20 (EUR 386m in 9M19)
- Contribution from participation in STRABAG: EUR 28m 9M20 (EUR 29m in 9M19)
- Realized and unrealized gains and losses of EUR 18m in 9M20 (EUR 51m in 9M19); Impairments of equities and fixed income in the amount of EUR 37m in 9M20; No real estate sales in 9M20
- Total assets under management (excluding unitand index-linked AuM) decreased mainly due to lower revaluation reserves
- Real estate at amortized costs in IFRS balance sheet;
   Market value according to external appraisals significantly above book value





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## Yesterday's announcement FY2020

#### **Restructuring provision**

- UNIQA Group aims to be even more customeroriented and that internal processes will be simpler, more efficient and more cost-effective. This will be accompanied by a reduction in the number of employees in the UNIQA Group.
- A total of around 600 employees of the UNIQA Group should leave by the end of 2022. As much as possible, the downsizing is to be achieved through natural departure and through mutual agreement termination. A social plan has been agreed.
- Restructuring provision amounting to up to EUR 110 million will be included in FY2020 results.
- UNIQA expects an annual recurring cost reduction of EUR 50 million

#### **Goodwill impairment**

- The business plans in our CGUs in Bulgaria, Romania and Serbia had to be adapted to the new economic environment
- Increased capital costs lead to a significant reduction in company values
- As a result, there is an impairment requirement on our goodwills in these countries.
- Subject to possible adjustments in the cost of capital (risk-free interest rate, market risk premium), UNIQA currently sees an impairment requirement of around EUR 100 million. The final amount will be posted in full in 2020 in Q4.





 Due to the high uncertainty regarding the overall economic situation UNIQA is not able to give any guidance on earnings for FY20



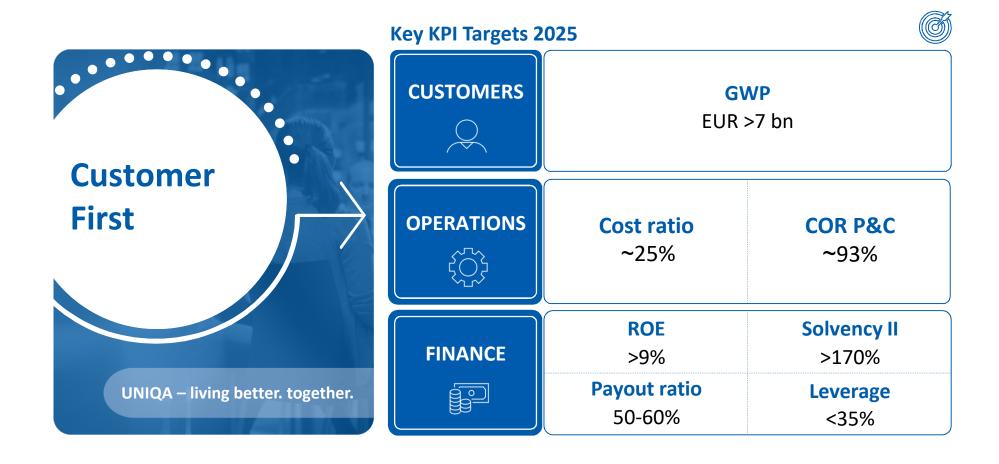
# UNIQA 3.0 Focus on six objectives until 2025!

	Strategic objectives		KPIs
	Best service provider	<b>&gt;&gt;</b>	Based on customer ratings <sup>1</sup> 2024
	Market leader in AT	<b>&gt;&gt;</b>	Market position P&C and Health 2023 <sup>2</sup>
	Top 5 in international focus markets	<b>&gt;&gt;</b>	Market position <sup>2</sup> in Non-Life in PL, CZ, SK, HU
	Cost efficiency & profitability	<b>&gt;&gt;</b>	Reduction of admin costs until 2022
	Most attractive employer	<b>&gt;&gt;</b>	Based on employee ratings <sup>1</sup> 2024
品)	New business models	<b>&gt;&gt;</b>	Significant revenue growth

1 According to five star evaluation metric, 2 GWP in P&C and Health



# UNIQA 3.0 Delivering significant impact







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## **UNIQA** Austria

EURm	9M19	9M20	Δ yoy
Gross premiums written(a)	2.905.9	2.938.0	1.1%
Reinsurers' share	-574.8	-584.9	1.8%
Change due to premiums earned	-47.8	-49.8	4.3%
Net Premiums Earned(a)	2.283.4	2.303.4	0.9%
Savings portion included in premiums	-153.6	-150.3	-2.1%
Premiums Earned	2.129.8	2.153.1	1.1%
Net Insurance Claims and Benefits	-1.835.9	-1.788.1	-2.6%
Expenditure for claims	-1.775.7	-1.624.4	-8.5%
Change in actuarial reserves	8.5	-87.6	N/A
Policyholder participation	-68.8	-76.1	10.6%
Net Operating Expenses	-465.0	-479.0	3.0%
Net Commissions	-144.8	-150.4	3.9%
Acquisition related expenses	-127.5	-114.6	-10.1%
Other operating expenses	-192.7	-213.9	11.0%
Allocated investment income	225.8	221.5	-1.9%
other technical result	-7.7	-7.2	-6.1%
INSURANCE TECHNICAL RESULT	47.0	100.3	>100%
Net Investment Income	329.4	247.2	-25.0%
Allocated investment income	-225.8	-221.5	-1.9%
other non-technical result	-7.3	-6.2	-14.7%
OPERATING RESULT	143.3	119.8	-16.4%
Amortisation of goodwill	-1.3	-1.3	0.0%
Financing costs	-18.8	-20.1	6.8%
EARNINGS BEFORE TAXES	123.2	98.4	-20.2%



# **UNIQA Austria Segments**

		P&C			Health			Life	
EURm	9M19	9M20	Δ yoy	9M19	9M20	Δ yoy	9M19	9M20	Δ yoy
Gross premiums written(a)	1.376.7	1.407.9	2.3%	795.8	821.8	3.3%	733.4	708.4	-3.4%
Reinsurers' share	-549.9	-561.4	2.1%	-4.4	-5.3	21.9%	-20.5	-18.1	-11.5%
Change due to premiums earned	-42.7	-44.7	4.6%	-4.9	-4.9	-0.6%	-0.1	-0.2	120.5%
Net Premiums Earned(a)	784.1	801.8	2.3%	786.5	811.5	3.2%	712.8	690.0	-3.2%
Savings portion included in premiums	0.0	0.0	N/A	0.0	0.0	N/A	-153.6	-150.3	-2.1%
Premiums Earned	784.1	801.8	2.3%	786.5	811.5	3.2%	559.2	539.7	-3.5%
Net Insurance Claims and Benefits	-511.0	-524.4	2.6%	-701.6	-691.9	-1.4%	-623.3	-571.8	-8.3%
Expenditure for claims	-492.3	-501.9	1.9%	-575.1	-547.7	-4.8%	-708.2	-574.8	-18.8%
Change in actuarial reserves	0.1	0.0	N/A	-103.0	-115.3	11.9%	111.5	27.7	-75.2%
Policyholder participation	-18.7	-22.5	20.6%	-23.5	-28.9	23.0%	-26.6	-24.6	-7.3%
Net Operating Expenses	-217.0	-231.4	6.7%	-113.2	-114.8	1.4%	-134.8	-132.8	-1.6%
Net Commissions	-65.4	-70.0	7.0%	-23.5	-25.8	10.0%	-55.9	-54.6	-2.3%
Acquisition related expenses	-65.5	-58.6	-10.5%	-34.3	-30.0	-12.6%	-27.6	-26.0	-5.9%
Other operating expenses	-86.1	-102.9	19.5%	-55.4	-59.0	6.5%	-51.3	-52.1	1.6%
Allocated investment income	0.0	0.0	N/A	64.6	66.4	2.7%	161.2	155.1	-3.8%
other technical result	-3.8	-3.9	3.1%	0.2	0.3	36.2%	-4.1	-3.6	-12.7%
INSURANCE TECHNICAL RESULT	52.4	42.0	-19.7%	36.5	71.5	96.0%	-41.8	-13.3	-68.2%
Net Investment Income	21.3	-15.1	N/A	72.6	58.1	-19.9%	235.5	204.2	-13.3%
Allocated investment income	0.0	0.0	N/A	-64.6	-66.4	2.7%	-161.2	-155.1	-3.8%
other non-technical result	-6.7	-5.5	-17.9%	-0.4	-0.5	20.3%	-0.2	-0.2	26.6%
OPERATING RESULT	67.0	21.4	-68.0%	44.1	62.8	42.5%	32.3	35.5	10.0%
Amortisation of goodwill	0.0	0.0	N/A	0.0	0.0	N/A	-1.3	-1.3	0.0%
Financing costs	0.0	-1.3	N/A	0.0	0.0	-9.7%	-18.8	-18.8	-0.1%
EARNINGS BEFORE TAXES	67.0	20.1	-69.9%	44.1	62.8	42.5%	12.2	15.5	26.7%



# **UNIQA International**

EURm	9M19	9M20	Δyoy
Gross premiums written	1.175.7	1.129.9	-3.9%
Reinsurers' share	-345.4	-348.7	1.0%
Change due to premiums earned	-27.2	-6.8	-74.9%
Net Premiums Earned	803.1	774.3	-3.6%
Savings portion included in premiums	-71.4	-72.6	1.7%
Premiums Earned	731.7	701.7	-4.1%
Net Insurance Claims and Benefits	-419.4	-376.4	-10.3%
Expenditure for claims	-400.4	-398.2	-0.6%
Change in actuarial reserves	-4.6	26.5	N/A
Policyholder participation	-14.4	-4.7	-67.4%
Net Operating Expenses	-291.4	-296.0	1.6%
Net Commissions	-126.3	-128.6	1.8%
Acquisition related expenses	-28.4	-31.6	11.5%
Other operating expenses	-136.7	-135.8	-0.7%
Allocated investment income	24.1	21.6	-10.5%
other technical result	-14.9	-19.8	32.8%
INSURANCE TECHNICAL RESULT	30.1	31.1	3.3%
Net Investment Income	39.7	89.7	>100%
Allocated investment income	-24.1	-21.6	-10.5%
other non-technical result	8.5	-29.4	N/A
OPERATING RESULT	54.1	69.8	29.1%
Amortisation of goodwill	-0.5	-0.5	-1.9%
Financing costs	-3.3	-4.0	19.5%
EARNINGS BEFORE TAXES	50.2	65.3	30.0%



# **UNIQA International Segments**

		P&C			Health			Life	
EURm	9M19	9M20	Δ yoy	9M19	9M20	Δ yoy	9M19	9M20	Δ yoy
Gross premiums written	811.7	793.5	-2.2%	59.7	61.0	2.2%	304.3	275.3	-9.5%
Reinsurers' share	-337.5	-340.7	1.0%	-1.9	-1.9	0.8%	-6.0	-6.1	0.7%
Change due to premiums earned	-18.5	-3.7	-80.2%	-8.9	-3.2	-63.8%	0.2	0.0	-70.6%
Net Premiums Earned	455.7	449.1	-1.4%	48.9	55.9	14.3%	298.5	269.3	-9.8%
Savings portion included in premiums	0.0	0.0	N/A	0.0	0.0	N/A	-71.4	-72.6	1.7%
Premiums Earned	455.7	449.1	-1.4%	48.9	55.9	14.3%	227.1	196.7	-13.4%
Net Insurance Claims and Benefits	-263.4	-246.0	-6.6%	-27.9	-29.2	4.3%	-128.1	-101.2	-21.0%
Expenditure for claims	-258.4	-242.3	-6.2%	-26.4	-27.5	4.0%	-115.6	-128.4	11.0%
Change in actuarial reserves	0.5	0.0	N/A	-1.0	-1.4	41.2%	-4.1	27.9	N/A
Policyholder participation	-5.6	-3.7	-34.1%	-0.6	-0.3	-42.1%	-8.3	-0.7	-91.4%
Net Operating Expenses	-167.9	-169.5	0.9%	-18.4	-23.5	27.6%	-105.1	-103.0	-2.0%
Net Commissions	-52.5	-56.3	7.2%	-10.0	-11.4	13.7%	-63.8	-60.9	-4.5%
Acquisition related expenses	-21.7	-24.2	11.6%	-1.1	-1.5	38.1%	-5.6	-5.9	6.1%
Other operating expenses	-93.7	-88.9	-5.1%	-7.4	-10.7	44.9%	-35.7	-36.2	1.4%
Allocated investment income	1.3	1.0	-23.7%	0.0	0.0	-3.4%	22.8	20.6	-9.8%
other technical result	-15.6	-18.8	20.6%	-0.4	-0.2	-56.3%	1.1	-0.8	N/A
INSURANCE TECHNICAL RESULT	10.1	15.9	56.9%	2.1	3.0	43.6%	17.8	12.2	-31.8%
Net Investment Income	16.3	22.3	36.7%	0.1	0.2	>100%	23.3	67.2	>100%
Allocated investment income	-1.3	-1.0	-23.7%	0.0	0.0	-3.4%	-22.8	-20.6	-9.8%
other non-technical result	-3.6	1.9	N/A	0.4	0.0	-90.4%	11.7	-31.3	N/A
OPERATING RESULT	21.4	39.0	82.1%	2.6	3.3	25.5%	30.0	27.5	-8.5%
Amortisation of goodwill	-0.3	-0.3	-1.9%	0.0	0.0	N/A	-0.2	-0.2	-1.9%
Financing costs	-3.1	-3.9	24.4%	0.0	0.0	>100%	-0.2	-0.1	-51.5%
EARNINGS BEFORE TAXES	18.0	34.8	93.5%	2.6	3.3	25.5%	29.6	27.2	-8.2%



# **UNIQA** International – country deep dive

in EURm	GWP <sup>(a)</sup> I	Non-life	GWP <sup>(a)</sup>	Health	GWP <sup>(f</sup>	a) Life		GWP <sup>(a)</sup> Total	
	9M20	% to PY	9M20	% to PY	9M20	% to PY	9M20	% to PY	FX adjusted
Western Europe (WE) (b)	6.7	-5%	0.0		0.0		6.7	-5%	-5%
Western Europe (WE)	6.7	-5%	0.0		0.0		6.7	-5%	-5%
Czech Republic	182.9	3%	10.3	-2%	34.2	2%	227.4	3%	6%
Hungary	105.1	-5%	4.3	-6%	57.0	3%	166.4	-2%	5%
Poland	194.4	-3%	0.2	-41%	16.1	-8%	210.7	-4%	-1%
Slovakia	71.6	-1%	0.1	2%	29.6	9%	101.3	2%	2%
Central Europe (CE)	554.1	-1%	14.9	-4%	136.9	3%	705.8	-1%	3%
Romania	57.7	-4%	0.0	-38%	12.6	-7%	70.3	-4%	-2%
Ukraine	39.8	6%	23.2	17%	15.3	-31%	78.2	-1%	0%
Eastern Europe (EE)	97.4	0%	23.2	17%	27.9	-22%	148.5	-3%	-1%
Albania	20.5	-12%	2.3	38%	3.7	-18%	26.5	-10%	-10%
Bosnia-Herzegovina	9.8	4%	0.9	5%	12.1	-11%	22.8	-5%	-5%
Bulgaria	24.8	-9%	6.6	9%	11.0	-45%	42.4	-20%	-20%
Croatia	33.6	-8%	6.3	-16%	17.4	-7%	57.3	-9%	-7%
Montenegro	8.1	-5%	0.6	-4%	1.3	-1%	10.1	-4%	-4%
North Macedonia	9.4	4%	0.2	-28%	1.9	30%	11.5	6%	7%
Serbia	19.6	-17%	4.5	7%	10.3	-12%	34.5	-13%	-13%
Kosovo	8.1	13%	1.2	-43%	0.8	-4%	10.1	0%	0%
Southeastern E. (SEE)	134.0	-8%	22.5	-3%	58.6	-19%	215.1	-11%	-10%
Russia	1.3	-23%	0.5	-62%	52.0	-18%	53.7	-19%	-11%
Russia (RU)	1.3	-23%	0.5	-62%	52.0	-18%	53.7	-19%	-11%
	0.0		0.0		0.0		0.0		
UNIQA International	793.5	-2%	61.0	2%	275.3	-10%	1.129.9	-4%	-1%

<sup>(</sup>a) Including savings portion of premiums from unit- and index-linked life insurance

<sup>(</sup>b) As of 2017 Switzerland is presented as a banch of Liechtenstein and will not be presented separately in the future



# **UNIQA** International – country deep dive

in EURm	Premiums e	earned <sup>(a)</sup>	Net investme	ent income	Combined	ratio P&C	Cost r	atio	Earnings bef	ore taxes
	9M20	9M19	9M20	9M19	9M20	9M19	9M20	9M19	9M20	9M19
Western Europe (WE) (b)	0.9	0.8	0.1	0.0	197.5%	305.1%	113.1%	219.5%	-0.6	-1.5
Western Europe (WE)	0.9	0.8	0.0	0.0	197.5%	305.1%	113.1%	219.5%	-0.1	-1.2
Czech Republic	151.4	148.1	2.2	4.2	89.1%	94.0%	26.0%	27.5%	18.3	14.0
Hungary	106.6	102.0	4.4	3.0	65.2%	72.0%	21.6%	21.5%	6.8	4.0
Poland	121.7	126.4	8.5	7.5	98.5%	95.1%	35.6%	35.9%	10.0	10.9
Slovakia	71.5	71.2	2.4	2.4	93.0%	98.8%	40.9%	41.4%	5.9	3.7
Central Europe (CE)	451.2	447.8	17.6	17.1	89.3%	91.8%	29.9%	30.7%	40.9	32.6
Romania	40.2	41.6	3.8	3.4	101.1%	106.7%	47.6%	43.9%	3.2	1.7
Ukraine	65.1	65.6	9.6	-0.3	88.7%	89.8%	56.5%	51.7%	13.6	4.7
Eastern Europe (EE)	105.4	107.2	13.4	3.1	94.5%	97.8%	53.1%	48.7%	16.8	6.4
Albania	23.3	25.9	0.9	0.5	72.3%	86.3%	46.3%	46.3%	5.9	1.9
Bosnia-Herzegovina	19.9	21.4	1.9	1.8	93.1%	96.4%	41.5%	39.3%	1.2	1.1
Bulgaria	26.1	38.2	0.8	1.3	91.7%	91.9%	55.1%	36.0%	3.1	2.7
Croatia	41.5	41.1	10.1	9.9	101.3%	93.2%	38.3%	37.4%	1.9	7.5
Montenegro	7.6	8.0	0.5	0.6	90.3%	93.3%	46.3%	46.6%	8.0	0.5
North Macedonia	10.3	9.8	0.2	0.3	95.2%	100.1%	52.6%	49.3%	0.4	0.3
Serbia	26.8	29.5	2.9	2.5	105.1%	87.1%	43.7%	36.7%	0.1	1.8
Kosovo	8.4	8.7	0.2	0.2	103.7%	97.0%	41.3%	44.6%	0.2	0.5
Southeastern E. (SEE)	163.8	182.5	17.5	16.9	92.9%	91.7%	44.8%	39.9%	13.6	16.3
Russia	53.0	64.7	41.5	4.8			19.6%	18.6%	15.7	14.4
Russia (RU)	53.0	64.7	41.5	4.8	54.4%	77.4%	19.6%	18.6%	15.7	14.4
UI Administration	0.0	0.0	-0.4	-2.3					-21.6	-18.3
UNIQA International	774.3	803.1	89.7	39.7	92.5%	94.6%	38.2%	36.3%	65.3	50.2

<sup>(</sup>a) Including savings portion of premiums from unit- and index-linked life insurance

<sup>(</sup>b) As of 2017 Switzerland is presented as a banch of Liechtenstein and will not be presented separately in the future



# **Group Balance Sheet**

Α	S	S	e	ts
	$\mathbf{}$	v	v	u

EUD	0 00	D 40	
EURm	Sep 20	Dec 19	
A. Tangible assets	343.2	351.8	-2.4%
B. Land and buildings held as financial investments	1.231.1	1.137.4	8.2%
C. Intangible assets	1.641.3	1.641.1	0.0%
D. Shares in associated companies	660.5	642.4	2.8%
E. Investments	18.774.4	18.844.9	-0.4%
F. Investments held on account and at risk of life insurance policyholders G. Share of reinsurance in technical	4.238.6	4.680.4	-9.4%
provisions	328.1	350.0	-6.3%
H. Share of reinsurance in technical provisions held on account and at risk of			
life insurance policyholders	0.1	0.1	0.0%
I. Receivables, including receivables under			
insurance business	575.8	546.7	5.3%
J. Receivables from income tax	50.7	48.7	4.2%
K. Deferred tax assets	4.3	5.2	-17.9%
L. Liquid funds	1.632.3	479.6	240.3%
Total assets	29.480.3	28.728.4	2.6%

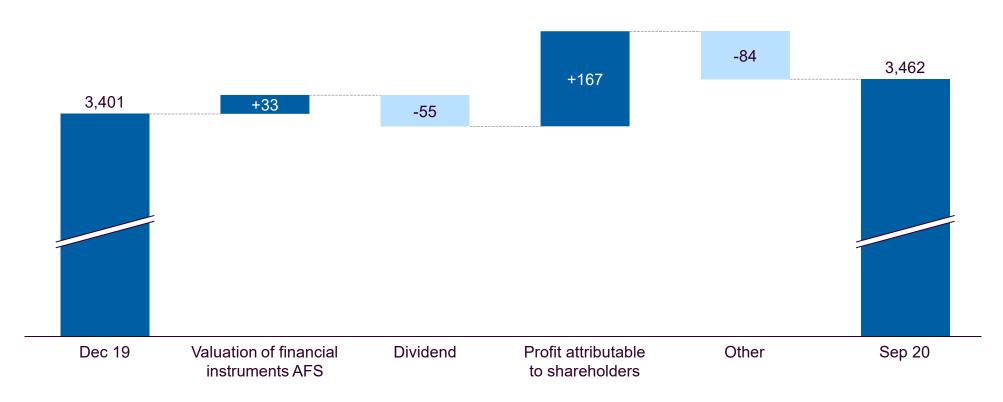
#### Liabilities

EURm	Sep 20	Dec 19	
A. Total equity	3.480.0	3.420.4	1.7%
I. Shareholder equity	3.462.2	3.401.0	1.8%
B. Subordinated liabilities	1.055.1	870.1	21.3%
C. Technical provisions	18.119.2	17.791.0	1.8%
D. Technical provisions held on account			
and at risk of life insurance policyholders	4.208.5	4.646.2	-9.4%
E. Financial liabilities	671.6	75.5	789.6%
F. Other provisions	671.5	685.7	-2.1%
G. Payables and other liabilities	806.8	803.1	0.5%
H. Liabilities from income tax	70.7	60.7	16.4%
I. Deferred tax liabilities	397.0	375.7	5.7%
Total equity and liabilities	29.480.3	28.728.4	2.6%



## **Shareholders' equity (excluding minority interest)**





#### Slight increase of shareholders' equity in 9M20:

- Increase of revaluation reserves by EUR 33m
- Dividend payment of EUR 55m
- Negative FX effects through OCI amounting to approx. EUR 59m (in other)



# **Group Income Statement**

EURm	3Q19	4Q19	1Q20	2Q20	3Q20	3Q19	3Q20	Δ yoy
Gross premiums written(a)	1.280.8	1.276.8	1.578.3	1.249.5	1.263.4	4.095.7	4.091.2	-0.1%
Reinsurers' share	-33.4	-44.5	-56.9	-42.3	-35.3	-130.8	-134.5	2.8%
Change due to premiums earned	41.7	71.2	-188.8	52.9	55.3	-97.6	-80.6	-17.4%
Net Premiums Earned(a)	1.289.2	1.303.5	1.332.6	1.260.1	1.283.4	3.867.3	3.876.1	0.2%
Savings portion included in premiums	-72.0	-84.8	-76.0	-76.9	-70.0	-225.0	-222.9	-0.9%
Premiums Earned	1.217.2	1.218.8	1.256.6	1.183.2	1.213.4	3.642.3	3.653.2	0.3%
Net Insurance Claims and Benefits	-932.4	-867.3	-950.6	-889.4	-865.4	-2.789.8	-2.705.4	-3.0%
Expenditure for claims	-899.5	-821.2	-1.043.0	-793.0	-785.5	-2.799.2	-2.621.5	-6.3%
Change in actuarial reserves	-0.7	59.2	-10.0	-3.1	-46.5	3.3	-59.5	-1888.5%
Policyholder participation	-29.5	-23.0	-37.9	-32.3	-22.1	-92.4	-92.3	-0.2%
Net Operating Expenses	-321.8	-388.5	-379.0	-335.4	-332.4	-1.018.6	-1.046.8	2.8%
Net Commissions	-167.2	-180.7	-188.4	-160.5	-168.8	-505.6	-517.7	2.4%
Acquisition related expenses	-46.8	-63.6	-50.9	-48.8	-48.3	-157.4	-148.0	-6.0%
Other operating expenses	-107.8	-144.2	-139.7	-126.1	-115.3	-355.6	-381.1	7.2%
Allocated investment income	85.4	81.3	81.7	81.3	80.1	249.9	243.1	-2.7%
other technical result	-7.2	-7.5	-9.7	-1.0	-8.5	-21.1	-19.3	-8.7%
INSURANCE TECHNICAL RESULT	41.2	36.8	-0.9	38.7	87.1	62.8	124.9	99.0%
Net Investment Income	133.5	148.6	89.7	125.4	182.7	436.6	397.8	-8.9%
Allocated investment income	-85.4	-81.3	-81.7	-81.3	-80.1	-249.9	-243.1	-2.7%
other non-technical result	3.1	-5.8	-5.5	1.0	-13.1	7.1	-17.6	-348.0%
OPERATING RESULT	92.4	98.3	1.6	83.8	176.6	256.6	262.0	2.1%
Amortisation of goodwill	-0.6	-2.7	-0.6	-0.6	-0.6	-1.9	-1.9	-0.6%
Financing costs	-13.0	-14.7	-14.9	-13.8	-17.6	-39.9	-46.3	16.0%
EARNINGS BEFORE TAXES	78.8	80.9	-13.9	69.4	158.4	214.7	213.8	-0.4%



# **Group Operating Segments**

	P&C			Health			Life		
EURm	9M19	9M20	∆ yoy	9M19	9M20	Δ yoy	9M19	9M20	Δ yoy
Gross premiums written(a)	2.201.5	2.224.6	1.0%	855.5	882.8	3.2%	1.038.8	983.8	-5.3%
Reinsurers' share	-110.3	-115.1	4.4%	-2.1	-1.9	-10.7%	-18.5	-17.5	-5.3%
Change due to premiums earned	-83.9	-72.3	-13.7%	-13.8	-8.1	-41.2%	0.0	-0.2	N/A
Net Premiums Earned(a)	2.007.4	2.037.2	1.5%	839.6	872.8	4.0%	1.020.3	966.1	-5.3%
Savings portion included in premiums	0.0	0.0	N/A	0.0	0.0	N/A	-225.0	-222.9	-0.9%
Premiums Earned	2.007.4	2.037.2	1.5%	839.6	872.8	4.0%	795.3	743.2	-6.6%
Net Insurance Claims and Benefits	-1.295.5	-1.301.2	0.4%	-734.0	-724.1	-1.3%	-760.3	-680.0	-10.6%
Expenditure for claims	-1.262.9	-1.264.0	0.1%	-605.9	-578.2	-4.6%	-831.8	-711.3	-14.5%
Change in actuarial reserves	0.0	-0.2	N/A	-104.0	-116.7	12.2%	107.3	57.4	-46.5%
Policyholder participation	-32.6	-37.0	13.2%	-24.1	-29.2	21.5%	-35.7	-26.1	-27.0%
Net Operating Expenses	-628.6	-652.6	3.8%	-140.0	-146.5	4.6%	-250.0	-247.7	-0.9%
Net Commissions	-351.4	-365.9	4.1%	-33.7	-36.0	6.5%	-120.5	-115.8	-3.9%
Acquisition related expenses	-88.8	-84.6	-4.7%	-35.4	-31.5	-11.0%	-33.2	-31.9	-3.9%
Other operating expenses	-188.4	-202.1	7.2%	-70.8	-79.0	11.6%	-96.4	-100.0	3.8%
Allocated investment income	1.3	1.0	-23.7%	64.6	66.4	2.7%	184.0	175.7	-4.5%
other technical result	-20.9	-17.1	-17.9%	0.4	0.4	-16.4%	-0.6	-2.5	>100%
INSURANCE TECHNICAL RESULT	63.7	67.3	5.6%	30.7	69.0	>100%	-31.7	-11.4	-64.1%
Net Investment Income	81.3	29.0	-64.3%	90.9	73.3	-19.3%	264.5	295.5	11.7%
Allocated investment income	-1.3	-1.0	-23.7%	-64.6	-66.4	2.7%	-184.0	-175.7	-4.5%
other non-technical result	-8.4	11.6	N/A	5.1	-1.2	N/A	10.3	-28.0	N/A
OPERATING RESULT	135.3	106.9	-21.0%	62.1	74.7	20.3%	59.2	80.5	36.1%
Amortisation of goodwill	-0.3	-0.3	-1.9%	0.0	0.0	N/A	-1.6	-1.6	-0.3%
Financing costs	-39.9	-46.2	15.8%	0.0	0.0	>100%	0.0	-0.1	>100%
EARNINGS BEFORE TAXES	95.1	60.4	-36.5%	62.1	74.7	20.2%	57.5	78.8	36.9%



# **Other Segments**

	Consolidation			Reinsurance			Group Functions		
EURm	9M19	9M20	∆ yoy	9M19	9M20	∆ yoy	9M19	9M20	Δ yoy
Gross premiums written	-859.7	-874.8	1.8%	873.8	898.1	2.8%	0.0	0.0	N/A
Reinsurers' share	860.5	878.0	2.0%	-71.2	-78.9	10.8%	0.0	0.0	N/A
Change due to premiums earned	3.3	-1.5	N/A	-25.9	-22.5	-13.2%	0.0	0.0	N/A
Net Premiums Earned	4.1	1.6	-60.0%	776.7	796.8	2.6%	0.0	0.0	N/A
Savings portion included in premiums	0.0	0.0	50.0%	0.0	0.0	N/A	0.0	0.0	N/A
Premiums Earned	4.1	1.6	-60.0%	776.7	796.8	2.6%	0.0	0.0	N/A
Net Insurance Claims and Benefits	-0.6	-5.0	>100%	-535.0	-537.4	0.4%	1.2	1.5	29.3%
Expenditure for claims	1.3	-4.2	N/A	-527.1	-528.4	0.3%	1.2	1.5	29.3%
Change in actuarial reserves	-1.0	-0.2	-80.3%	0.4	1.8	>100%	0.0	0.0	N/A
Policyholder participation	-0.9	-0.7	-26.6%	-8.3	-10.8	29.6%	0.0	0.0	N/A
Net Operating Expenses	-4.2	1.6	N/A	-228.0	-237.7	4.3%	-30.0	-35.6	18.9%
Net Commissions	-10.3	-6.8	-33.6%	-224.0	-231.6	3.4%	0.0	0.0	N/A
Acquisition related expenses	0.2	0.2	0.8%	0.0	0.0	N/A	-1.8	-2.0	11.9%
Other operating expenses	6.1	8.4	38.1%	-4.0	-6.1	51.4%	-28.2	-33.6	19.3%
Allocated investment income	0.0	0.0	N/A	0.0	0.0	N/A	0.0	0.0	N/A
other technical result	10.9	10.8	-1.3%	-11.8	-3.9	-66.8%	2.4	0.9	-61.7%
INSURANCE TECHNICAL RESULT	10.2	8.9	-12.4%	1.9	17.8	>100%	-26.4	-33.2	25.6%
Net Investment Income	-44.8	-18.9	-57.8%	15.3	-1.1	N/A	97.0	81.0	-16.5%
Allocated investment income	0.0	0.0	N/A	0.0	0.0	N/A	0.0	0.0	N/A
other non-technical result	-2.5	1.2	N/A	4.1	18.0	>100%	4.3	-1.2	N/A
OPERATING RESULT	-37.1	-8.8	-76.3%	21.4	34.7	62.3%	74.9	46.6	-37.7%
Amortisation of goodwill	0.0	0.0	N/A	0.0	0.0	N/A	0.0	0.0	N/A
Financing costs	33.4	34.0	1.8%	-2.2	-2.2	0.1%	-49.1	-54.2	10.3%
EARNINGS BEFORE TAXES	-3.6	25.3	N/A	19.2	32.5	69.3%	25.8	-7.6	N/A





Group Strategy & Results

Highlights

**Group Results** 

Outlook

Appendix: Additional Information **Business Performance Operating Segments** 

**Asset Management** 

**Shareholder Information** 



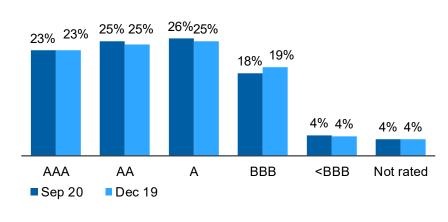
# Fixed income portfolio

#### Overall composition

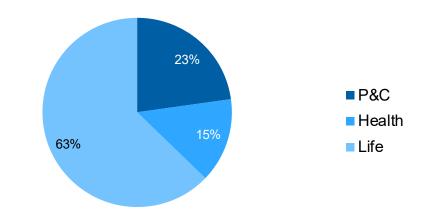
# Dec 19 EUR 16.5bn 7%0% Covered Bonds Corporates Government Bonds Non-EU Financials Other

# Sep 20 EUR 16.1bn 500% Government Bonds EU Corporates Government Bonds Non-EU Financials Other

#### Rating distribution



By segment

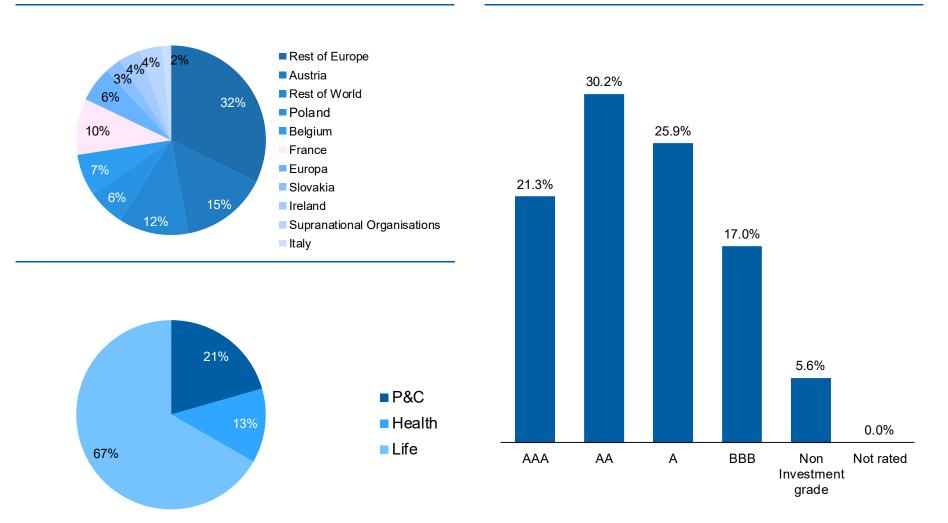




# Fixed income portfolio Government and government related



#### Rating distribution





# Fixed income portfolio Corporates including financials

Overall composition EUR 3.4bn

Rating distribution

AAA

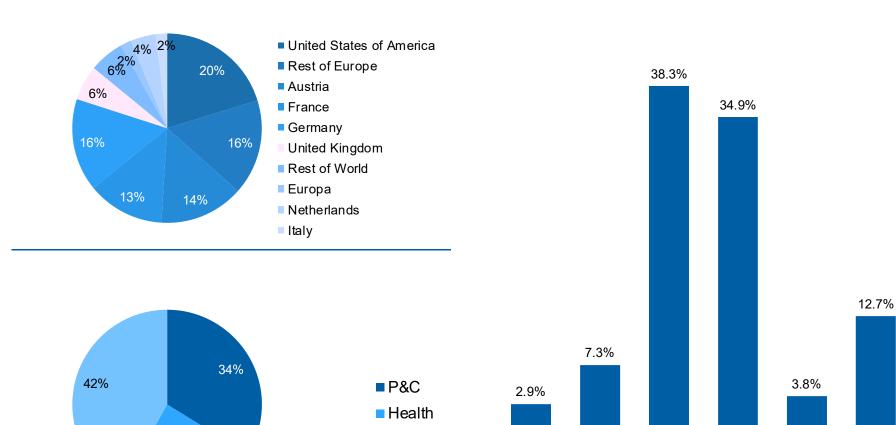
AA

BBB

Non

Investment grade

Α



Life

24%

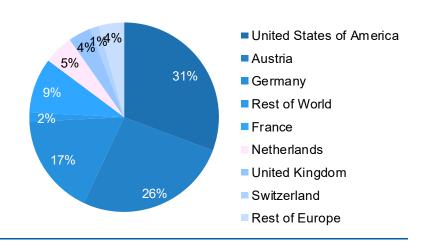
Not rated

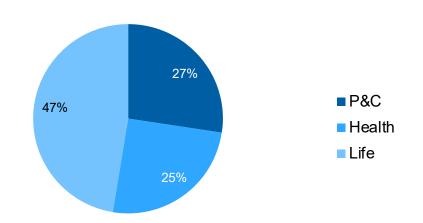


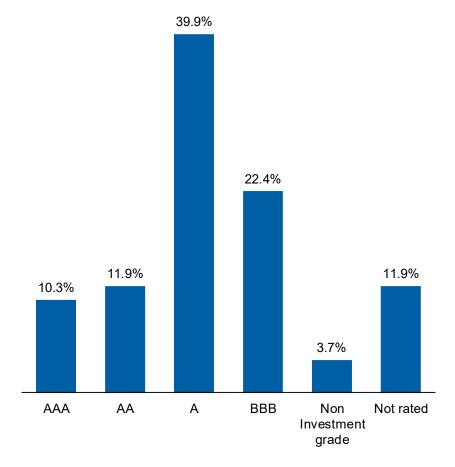
# Fixed income portfolio Corporate thereof financials

#### Overall composition EUR 0.9bn

#### Rating distribution





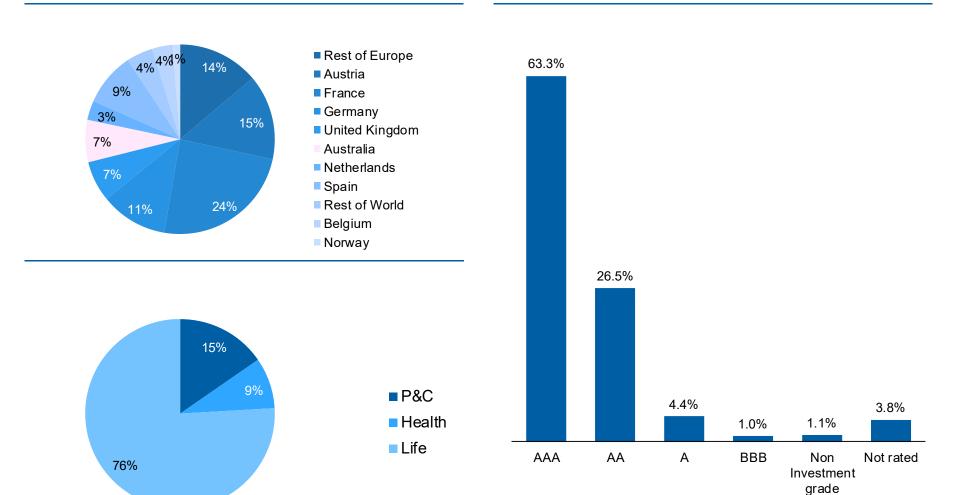




# Fixed income portfolio Covered bonds



#### Rating distribution







Group Strategy & Results

Highlights

**Group Results** 

Outlook

Appendix: Additional Information **Business Performance Operating Segments** 

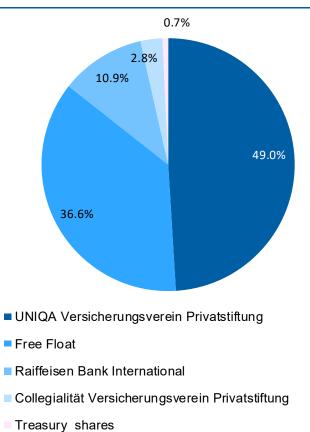
**Asset Management** 

**Shareholder Information** 

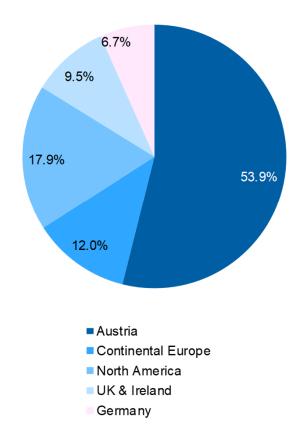


## **Shareholder structure**

#### Current shareholder structure



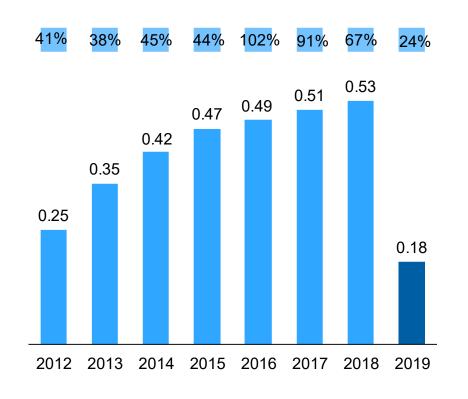
#### Free float geographic distribution





## **Shareholder information and contacts**

#### Dividend per share / Pay out ratio



#### General information

#### **UNIQA Insurance Group AG**

Listed on the Vienna Stock Exchange since 1999

309m common shares

ISIN: AT0000821103

Bloomberg: UQA AV

Reuters: UNIQ.VI

Vienna Stock Exchange: UQA

#### **Contact details**

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